

Date: October 21, 2026

To: General Manager and Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: September 2026 Monthly Performance Report

Monthly system-wide ridership was 5.7 million, up 2.0% from last September. Passenger revenue increased by 12.3%, and system costs per boarding decreased by 6.5%, from \$9.23 to \$8.63, compared to September 2025. Monthly Streetcar ridership increased by 12.3% compared to last year.

1. Weekly system ridership increased by 2.0% in September compared to the previous year. Weekly ridership increased by 0.2% on bus, 5.8% on MAX, 12.9% on WES, and 1.1% on LIFT/TNC compared to last September.
2. Weekday fixed route ridership was 207,028 in September, an increase of 1.5% compared to the prior year. Ridership increased by 5.1% on MAX, 12.9% on WES, but decreased by 0.1% on bus compared to last September. Weekend fixed route ridership increased by 1.5% on bus and 7.8% on MAX compared to the same time last year.
3. The five MAX lines averaged 66,644 weekday ridership, 60,501 Saturday ridership, and 47,801 Sunday ridership in September. Weekday ridership on the five MAX lines averaged 28,050 on the Blue Line, 17,770 on the Red Line, 9,585 on the Yellow Line, 5,521 on the Green Line, and 5,718 on the Orange Line. Total MAX ridership increased 2.2% during the weekday peak and 7.3% during weekday off-peak periods, resulting in a 5.1% increase in weekday MAX ridership compared to last September.

MAX weekend ridership increased by 6.8% on Saturday and 9.2% on Sunday compared to the same time last year.

Total MAX weekly ridership in September increased by 5.8% compared to last year.

4. Bus ridership averaged 139,779 on weekdays, 99,109 on Saturdays, and 84,368 on Sundays in September. Bus ridership increased 2.0% during weekday peak periods, but decreased 1.9% during weekday off-peak periods, resulting in a 0.1% decrease in weekday bus ridership compared to last year.

Bus weekend ridership increased by 1.5% on Saturday and Sunday compared to last year.

Total weekly bus ridership in September increased by 0.2% year over year.

Bus weekly ridership increased 4.8% on frequent routes, but decreased 11.4% on non-frequent routes compared to September last year.

5. WES averaged 605 daily ridership in September, a 12.9% increase compared to the prior year. In September, WES operated with 4 late trains, 0 trains out of service, 0 missed pullouts, and 0 vehicle mechanical failures, resulting in 99.0% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered on-time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/TNC ridership increased by 1.1% in September. Weekday ridership increased by 1.2% and weekend ridership increased by 0.4% compared to the prior year.

LIFT is maximizing productivity across its dedicated fleet and reducing reliance on supplemental providers. Cab service was not utilized in September, and this approach is expected to continue through year-end.

7. September passenger revenues were \$6.3 million, an increase of 12.3% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operating costs include labor, energy, and expendable supplies used to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding decreased from \$8.34 to \$7.69, or (7.8%), compared to September 2025.
9. Weekday Streetcar ridership averaged 1,765 on A-Loop, 1,648 on B-Loop, and 5,072 on the North South (NS) line, an increase of 10.5% on A-Loop, 6.0% on B-Loop, and 11.0% on NS, compared to September 2025.

In September, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line was 81.0%, 75.0%, and 81.0%, respectively. The City of Portland owns the Streetcar, and TriMet operates it.

SYSTEM RIDERSHIP SUMMARY

Measure	Sep 26	Sep 25	% Change	FY27-TD	FY26-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,374	41,100	-11.5%	36,991	38,170	-3.1%
Bus-Frequent Service*	<u>103,405</u>	<u>98,887</u>	4.6%	<u>98,137</u>	<u>95,950</u>	2.3%
Subtotal All Bus	139,779	139,987	-0.1%	135,128	134,120	0.8%
MAX	66,644	63,409	5.1%	65,511	65,490	0.0%
Commuter Rail	<u>605</u>	<u>536</u>	12.9%	<u>571</u>	<u>520</u>	9.8%
Fixed Route Total	207,028	203,932	1.5%	201,210	200,130	0.5%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,818	2,784	1.2%	2,733	2,717	0.6%
System Total	209,846	206,716	1.5%	203,943	202,847	0.5%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	221,131	249,571	-11.4%	227,963	232,604	-2.0%
Bus-Frequent Service*	<u>661,241</u>	<u>631,084</u>	4.8%	<u>634,110</u>	<u>616,580</u>	2.8%
Subtotal All Bus	882,372	880,655	0.2%	862,073	849,185	1.5%
MAX	441,522	417,487	5.8%	436,846	433,253	0.8%
Commuter Rail	<u>3,025</u>	<u>2,680</u>	12.9%	<u>2,855</u>	<u>2,623</u>	8.8%
Fixed Route Total	1,326,919	1,300,822	2.0%	1,301,774	1,285,061	1.3%
Frequent Bus % of Total Bus	74.9%	71.7%	3.3%	73.6%	72.6%	0.9%
<u>Paratransit</u>						
LIFT, Cabs & TNC	16,337	16,157	1.1%	15,917	15,766	1.0%
System Total	1,343,256	1,316,979	2.0%	1,317,690	1,300,828	1.3%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.19	\$10.09	0.99%	\$10.28	\$10.33	-0.48%
Bus-Frequent Service*	\$6.42	\$6.38	0.63%	\$6.40	\$6.32	1.27%
Subtotal All Bus	\$7.36	\$7.43	-0.94%	\$7.43	\$7.41	0.27%
MAX	\$8.06	\$9.95	-18.99%	\$8.59	\$9.27	-7.34%
Commuter Rail	\$52.42	\$59.02	-11.18%	\$75.69	\$72.38	4.57%
Fixed Route Total	\$7.69	\$8.34	-7.79%	\$7.97	\$8.16	-2.33%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$85.14	\$81.29	4.74%	\$84.30	\$80.93	4.16%
System Total	\$8.63	\$9.23	-6.50%	\$8.89	\$9.03	-1.55%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Sep 26	Sep 25	% Change	FY27-TD	FY26-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	207,028	203,900	1.53%	201,210	200,140	0.53%
Avg. Weekday Originating Rides	175,376	175,018	0.20%	170,610	172,720	-1.22%
Monthly Boarding Rides/Rev. Hour	39.97	37.10	7.75%	38.21	36.74	3.99%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	10.07%	8.98%	1.10%	10.01%	8.89%	1.12%
System Cost/Boarding Ride	\$10.81	\$10.92	-1.01%	\$10.27	\$10.50	-2.19%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$303.91	\$295.36	2.89%	\$275.80	\$283.69	-2.78%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	87.47%	87.33%	0.14%	86.86%	87.06%	-0.20%
Bus & Rail Maintenance Attendance	92.50%	93.13%	-0.63%	92.30%	92.96%	-0.66%
WES Maintenance & Admin Attendance	96.18%	96.07%	0.11%	92.30%	86.09%	6.22%
Weekly Boarding Rides Per Full Time Employee	417.4	365.0	14.36%	404.3	358.1	12.92%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	12,179	11,529	5.64%	12,495	10,801	15.68%
Bus Collisions/100,000 Miles	2.50	3.00	-16.67%	2.83	3.00	-5.67%
Bus % Maintained Pullouts	100.00%	99.97%	0.03%	100.00%	99.98%	0.02%
Bus On-Time Performance(1)	84.30%	84.00%	0.30%	85.67%	84.70%	0.97%
MAX Car Miles/Svc Delay Defects(2)	13,359	11,873	12.52%	14,077	10,543	33.52%
MAX Collisions/100,000 Miles	0.90	1.10	-18.18%	1.77	2.00	-11.50%
MAX % Maintained Pullouts	98.89%	99.87%	-0.98%	99.12%	99.93%	-0.82%
MAX On-Time Performance(1)	91.70%	87.70%	4.00%	89.43%	85.40%	4.03%
WES Miles/Relevant Failure	6,174	6,174	0.00%	6,370	6,272	1.56%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	99.00%	99.50%	-0.50%	99.20%	99.03%	0.17%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Sep 26	Aug 26	Sep 25	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,765	1,631	1,597	1,577	1,679	-6.1%
B-Loop Boardings	1,648	1,864	1,555	1,704	1,733	-1.7%
North South Line Boardings	5,072	5,391	4,569	5,088	5,089	0.0%
Average Weekend Ridership						
A-Loop Boardings	3,344	3,188	2,749	2,995	2,992	0.1%
B-Loop Boardings	3,363	3,493	2,880	2,956	2,947	0.3%
North South Line Boardings	7,123	8,275	6,018	7,236	6,593	9.8%
Average Weekly Ridership						
A-Loop Boardings	12,169	11,343	10,734	10,880	11,387	-4.5%
B-Loop Boardings	11,603	12,813	10,655	11,477	11,614	-1.2%
North South Line Boardings	32,483	35,230	28,863	32,677	32,036	2.0%
Monthly Ridership						
A-Loop Boardings	52,352	50,191	45,884	47,297	49,464	-4.4%
B-Loop Boardings	49,803	56,609	45,884	49,773	50,359	-1.2%
North South Line Boardings	139,307	154,586	123,270	141,532	138,385	2.3%
A-Loop Boardings/Rev Hour	42.5	40.0	33.3	35.7	36.0	-1.0%
B-Loop Boardings/Rev Hour	41.0	50.2	32.2	37.6	36.2	3.9%
North South Boardings/Rev Hour	61.7	66.9	34.5	45.4	49.1	-7.6%
System Boardings/Rev Hour	51.3	55.7	33.7	39.9	42.3	-5.7%
Service						
Vehicle Revenue Hours	4,706	4,692	6,373	5,985	5,636	6.2%
Vehicle Revenue Miles	30,416	30,793	31,177	31,298	30,660	2.1%
Service Quality						
A-Loop On-Time Performance	81.00%	77.00%	82.00%	75.33%	77.67%	-2.33%
B-Loop On-Time Performance	75.00%	70.00%	77.00%	72.00%	71.58%	0.42%
North South On-Time Performance	81.00%	78.00%	85.00%	79.00%	79.25%	-0.25%
Operator Attendance	80.84%	81.61%	86.96%	84.43%	82.97%	1.47%
Excused Absence	0.16%	0.03%	0.30%	0.22%	0.22%	0.00%
Family Leave	14.57%	13.00%	7.62%	9.29%	7.53%	1.76%
Unexcused Absence	0.20%	0.02%	0.16%	0.29%	0.25%	0.04%
Sick Leave	3.84%	3.18%	4.02%	4.45%	6.80%	-2.35%
Industrial Injury	0.29%	2.16%	0.00%	1.14%	1.97%	-0.82%
Contractual Absence	0.10%	0.00%	0.93%	0.17%	0.26%	-0.09%
Maintenance Attendance	97.17%	95.14%	96.81%	92.53%	94.50%	-1.96%
Excused Absence	0.44%	0.08%	0.08%	0.26%	0.09%	0.17%
Family Leave	0.59%	1.29%	1.18%	2.65%	2.18%	0.47%
Unexcused Absence	0.00%	0.04%	0.00%	0.04%	0.01%	0.02%
Sick Leave	1.73%	3.36%	1.85%	2.42%	2.94%	-0.52%
Industrial Injury	0.07%	0.08%	0.08%	1.70%	0.03%	1.67%
Contractual Absence	0.00%	0.00%	0.00%	0.39%	0.24%	-0.09%
Overall Attendance	84.91%	85.00%	89.21%	86.45%	85.90%	0.55%