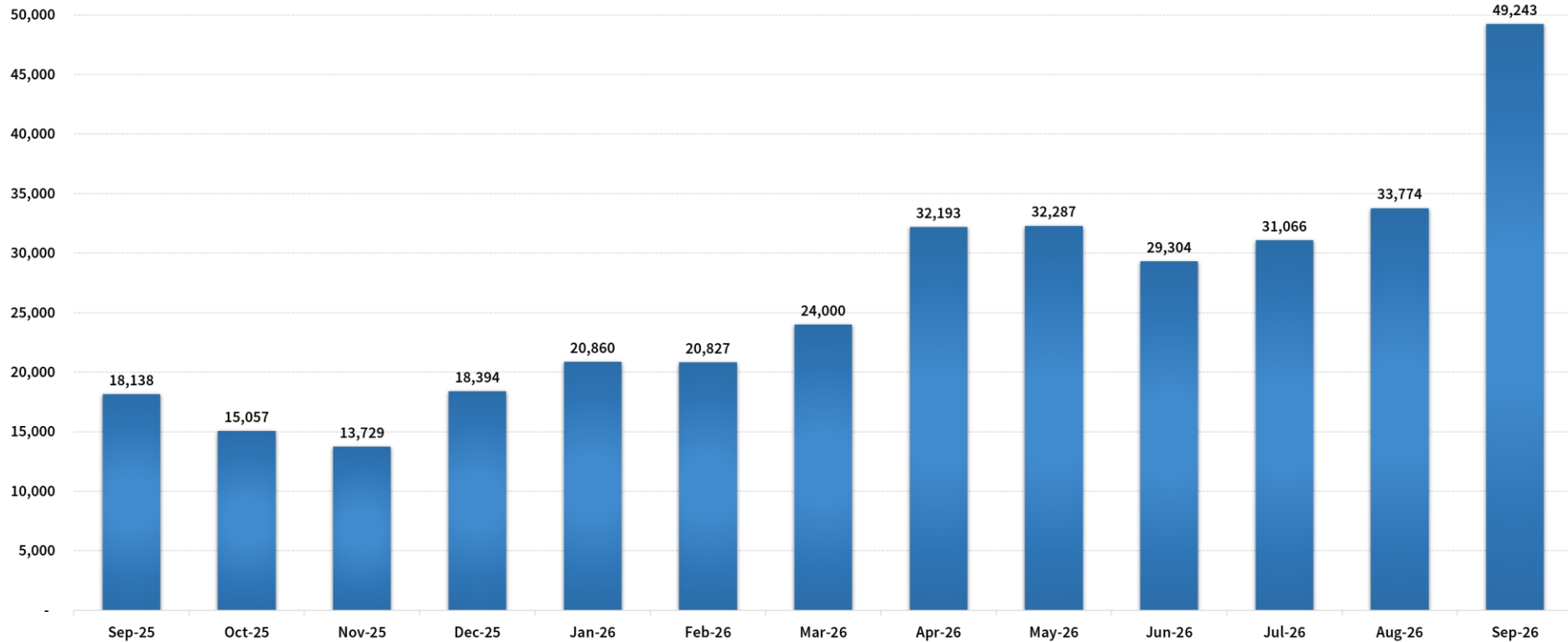


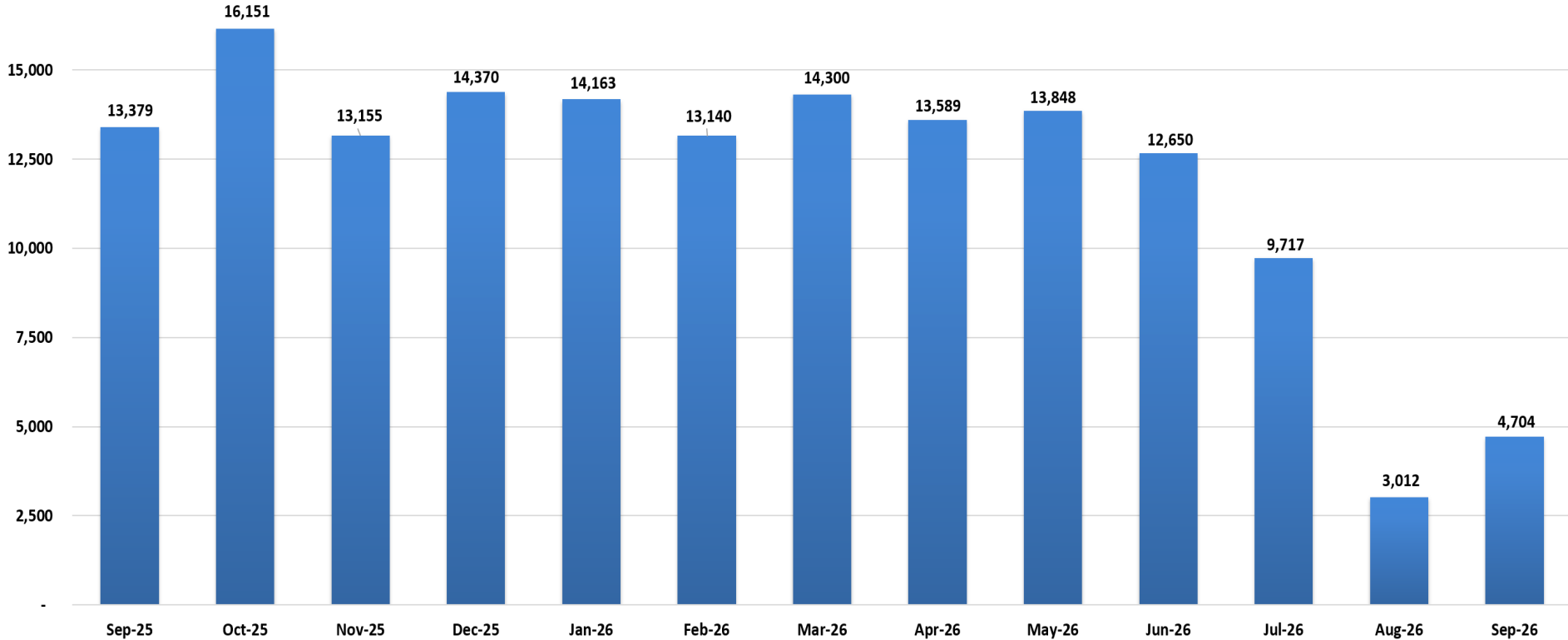
TriMet Safety & Security



Fare Enforcement Activity



Safety Response Team – Total Activities



Safety Response Team

REFERRALS:

- ☐ 255 Referrals
- ☐ 5.4% of Contacts



Safety Response Team

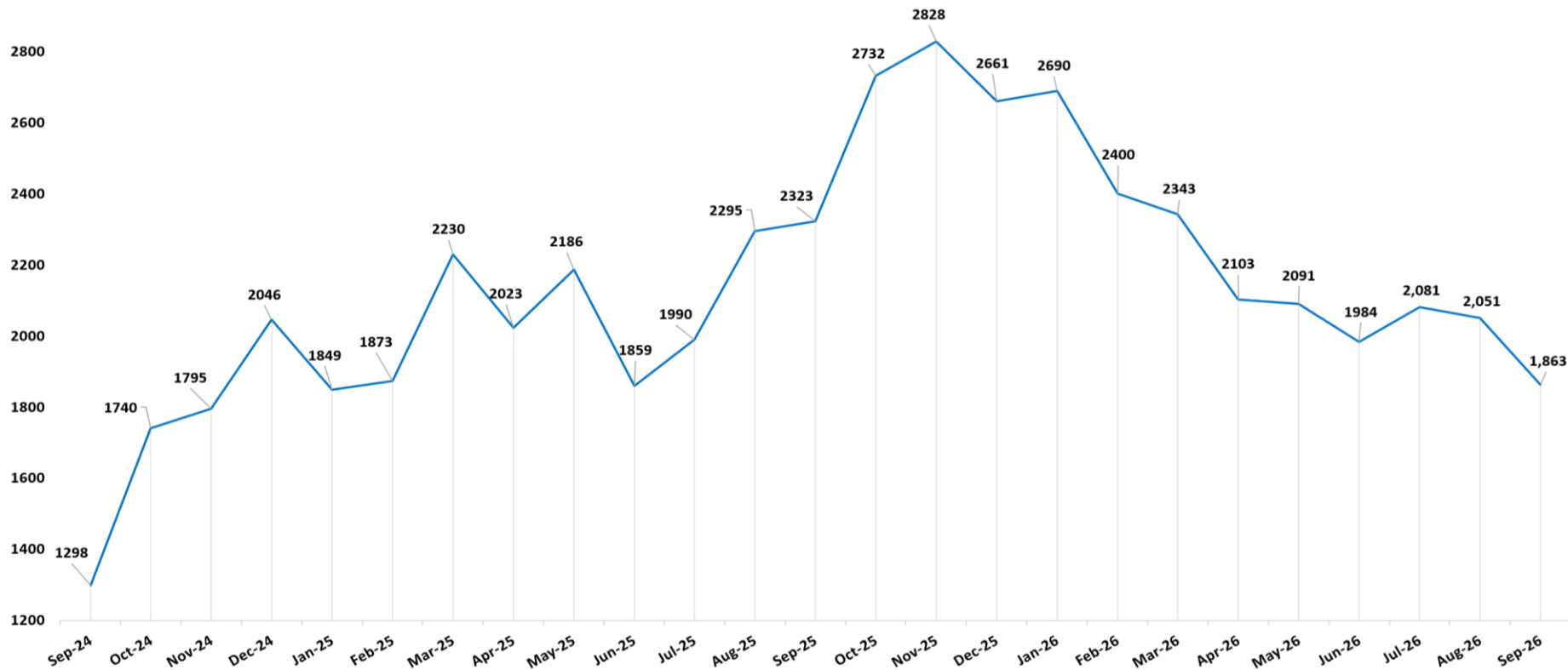
SRT responded to a passenger disturbance on MAX and positively engaged the individual and successfully de-escalated the situation. During the situation the passenger disclosed having recently been released from a hospital and lacking a safe shelter for the evening. SRT provided resources and information, helped to develop a transportation and shelter plan while ensuring the passenger deboarded near the shelter. The incident resolved without the need for additional public safety resources.

While conducting patrol activities, the SRT was requested to assist an individual at the Rose Quarter Transit Center. Upon contact, the individual shared that he had recently been released from a rehabilitation program and was attempting to reconnect with family for support and transportation. SRT assisted by facilitating a phone call with his mother and remained with him while arrangements were made. After speaking with both her son and SRT personnel, his mother agreed to meet him at a nearby location. SRT safely reunited with his mother and departed the area with her (OMNIGO 2512-4024).

SRT was asked to assist an individual seeking community resources but encountered a nearby person carrying a knife. SRT asked the individual to put the knife away, and he complied. After the situation was safely resolved, SRT provided resource information to the original individual and also connected the second individual with local support services (OMNIGO 2609-3240)

SRT contacted an individual who initially requested basic assistance and resources. During the interaction, the team recognized signs of potential mental health crisis. SRT helped the individual reconnect with a family member by phone, and when he later moved into an unsafe area, SRT and security personnel worked together to safely redirect him and de-escalate the situation (OMNIGO FIELD ACTIVITY REPORT).

Security Operations Center (SOC) Call



Security Operations Center (SOC)

Security-Related System Delays

- Incidents that created system delays: 24
- Average delay time: 9 minutes and 40 seconds (Includes stalled autos in the ROW)

TriMet Related Serious Security Incidents per Million Miles

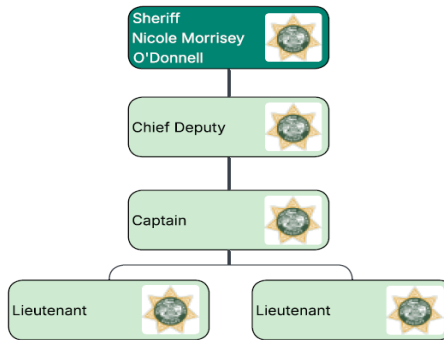
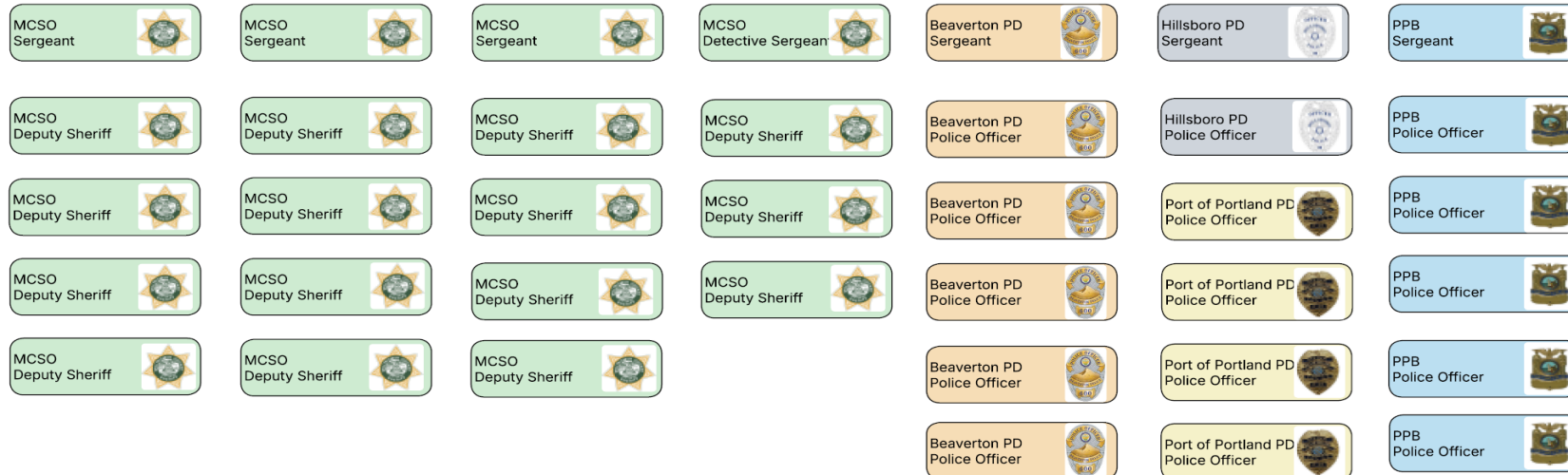
- Bus serious incidents for 1,679,223 revenue miles in September : 0
- Train serious incidents for 685,321 revenue miles in September : 1

Security Operations & Investigations

Multnomah County Sheriff's Office Unit Citation - In Recognition of Investigative Support and Contributions to Public Safety.



TRIMET TRANSIT POLICE DIVISION



**MULTNOMAH
COUNTY
SHERIFF'S OFFICE**

Current Staffing Model

Multnomah County

Central Transit Day Shift
(Mon - Thu 0600 - 1600)

Central Transit Swing Shift
(7-Days a Week) 1400-0000

**Jan 1, 2027, 7-Days a Week for all shifts
0600-0000**

- Covers North, East, and West
- Currently not responding to calls out of Multnomah County

Washington County

West Transit (Sun – Wed 1400 – 0000)

West Transit (Wed – Sat 1400 – 0000)



**MULTNOMAH
COUNTY
SHERIFF'S OFFICE**

Transit Police Division

Calls for Service

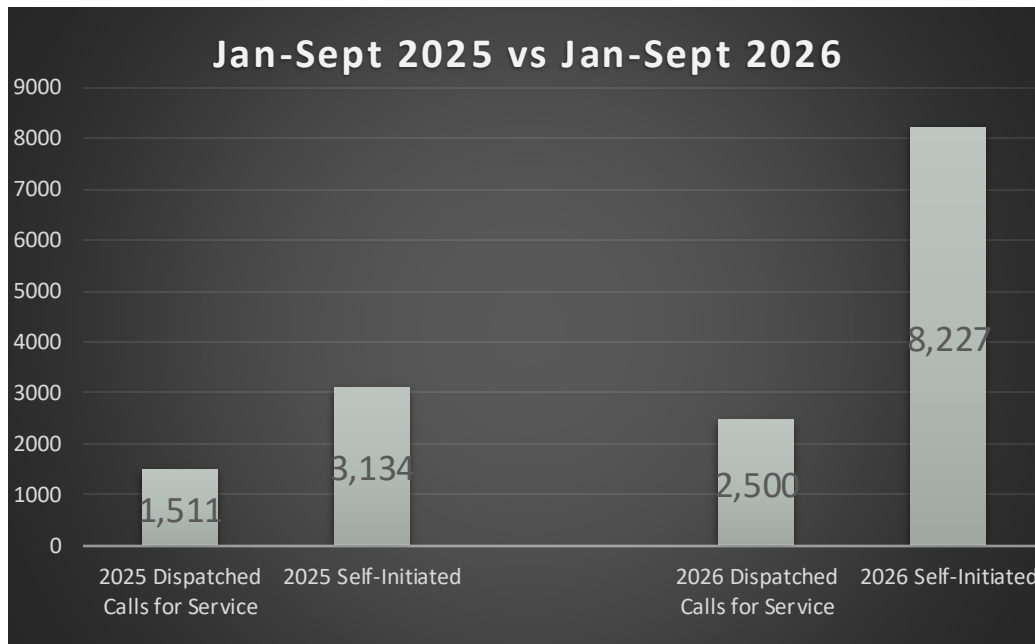
(January 2026 thru September 2026)

Dispatched calls, 2,500 increased **65.5%**

Top 5 Dispatched Calls	
Call Type	
TMET - TRIMET INCIDENT - COLD	1,406
TMETP - TRIMET INCIDENT - PRIORITY	241
SUSP - SUSPICIOUS SUBJ, VEH, OR CIRCUMSTANCE	40
DISTP - DISTURBANCE - PRIORITY	39
UNWNT - UNWANTED PERSON	39

Self-Initiated calls 8,227 increased **159.9%**

Top 5 Self-Initiated Calls	
Call Type	
PATROL - TARGETED PATROL	4,216
TMET - TRIMET INCIDENT - COLD	1,238
TRASTP - TRAFFIC STOP	1,056
SUBSTP - PERSON CONTACT (86)	471
SUSP - SUSPICIOUS SUBJ, VEH, OR CIRCUMSTANCE	267

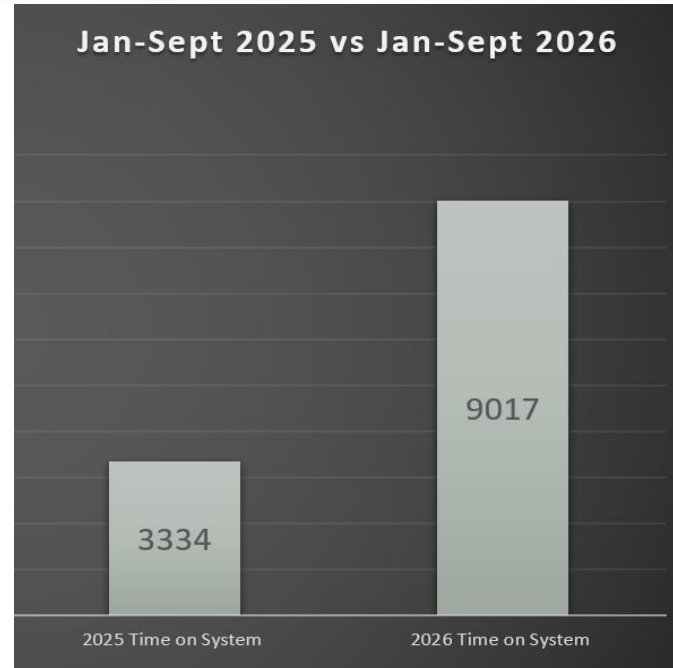


**MULTNOMAH
COUNTY
SHERIFF'S OFFICE**

Time on System (January 2026 thru September 2026)



Time on system 9,017 hours increased
170.4%



Transit Police Partner Luncheon

