
DATE: November 2020

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION:

1. Overall Ridership for E&D Services: As of November 2020, the monthly average ridership for E&D services decreased by 65% compared to the previous year. The COVID-19 pandemic continued to impact ridership on Ride Connection services, and in November we began to feel the impact of the fall surge of pandemic infections on ridership. Some providers, such as Clackamas County Consortium, have significantly reduced trips due to Senior Center closures and limitations on allowable trip types. TriMet-funded volunteer programs are also down significantly in ridership, due to many volunteer drivers opting out for safety reasons. Other programs, such as the King City Shuttle and Ride Connection STF service, are down less than 30% in ridership and performing relatively well.
2. Total Costs: Monthly cost decreased in November 2020 by 14.3% compared to the previous year. Some providers, such as Clackamas Senior Centers, David's Harp, and Asian Health and Service Center have provided limited or no transportation, and are reporting very limited costs as a result. For providers that have not scaled-down to this extent, overall costs have dropped as ridership has decreased, although not directly in proportion. This is due to fewer volunteers providing trips, restrictions on shared trips for safety reasons, and increased cost of cleaning and PPE, which leads to a heightened cost per trip (see below).
3. The network Cost Per Trip (CPT): As of November 2020, the network CPT increased by 145.6% from the previous year to \$53.19/trip from \$21.66/trip.

RIDEWISE:

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0

- Number of individuals successfully exited out of one-on-one travel training – 0
 - 0 of whom are prior participants returning to learn a new route.
 - Percentage of change from November 2020– 100% decrease in the number of successful customers was noted for November 2019 due to the pandemic.
 - RideWise has provided 14 virtual school safety and transit skills presentations to 161 students in November.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –0. Average training hours per individual trained one-on-one during November 2019– 0 due to the pandemic.
 3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
Number of events: 0
Presentations/events:
 - Virtual Coffee Breaks for a Cause to Connect with Multnomah County Employees
 - SL Start Oregon
 4. Ride Ambassador Program. No volunteer hours were recorded for Rider’s Club events, committee meetings, and outreach due to Covid-19.
 5. Riders’ Clubs. The RideWise program supported 0 Rider’s Club activities with 0 participants due to the pandemic.
 6. Referral Sources. There were 6 referrals in November 2020. No referrals were from new agencies or new sources at agencies with which a relationship has already been established, 1 referral was the result of our travel options counseling efforts.
 7. School Program. No students received individual training during the month of November due to the pandemic. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to the pandemic.

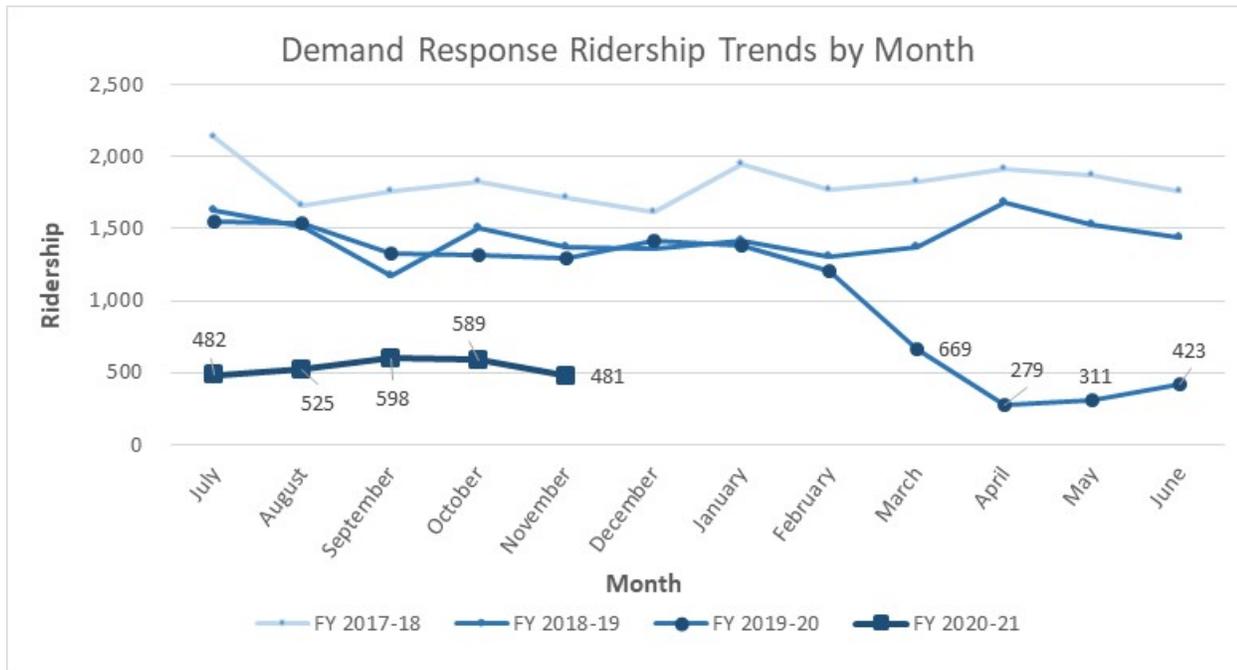
	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	0	0	0	0		
One-on-one travel training work trips	0	0	0	0		
Total	122	81	4,490	\$149,591.87		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	0					

SANDY AREA METRO (SAM)

1. Overall, ridership was 42.5% lower than that of September 2019. SAM Gresham was 43% lower. Estacada was down 43.4%. The Shopper Shuttle was down 52.6%.
2. SAM *rides* was down 27.9%, Elderly and Disabled rides decreased slightly by 27.3%.
3. Most transit agencies are reporting similar ridership patterns, with 60-65% typical ridership. This is due, in part, to social distancing requirements.
4. SAM continues to maintain COVID-19 pandemic policies and practices to ensure the safety of drivers and riders.
5. A new dispatch software was chosen for SAM *rides* and ED (EasyRides), a Wifi vendor for Wifi on the Gresham route was chosen (SinglePoint) and the bus barn project was completed.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

- Ridership saw a slight decline in the month of November as compared to previous months. This is most likely due to the pause in Clackamas County and surrounding counties. Ridership is anticipated to continue with this trend until the pause is over.



- In November, results were compiled from a survey given to 21 businesses with 100 employees or more within Wilsonville. The survey was open for 2 weeks with a 90% return rate. The survey will help SMART determine employee transportation needs and how they have changed during the COVID-19 pandemic. The survey also highlighted how employers have changed commute options for employees, including working from home, returning to the office, or a mixture of both. The survey included questions about employee confidence in returning to work when pandemic restrictions are lifted. SMART is interested to see how employees might perceive the safety or risks of using public transit as a commuting option.

CANBY AREA TRANSIT (CAT)

- Ridership continues to remain below the prior year due to the COVID-19 pandemic. During the month of November total CAT ridership was down by -46.2% from the previous year. During the same time period Demand Responsive trips were down by -61.6% and fixed-route was down -42.9%.

2. CAT has not reduced service hours or levels during the pandemic or during the wildfires. Bus capacity has been decreased to accommodate social distancing and cleaning policies and mandatory masks have been implemented.
3. During the month of November CAT charged no fares on fixed route or Dial-a-Ride.
4. In November CAT provided 344 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. SCTD has continued to maintain service hours from pre-COVID-19 pandemic levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of the pandemic, such as face covering requirements, providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in November 2020 was down compared to the previous month, by 18%. Compared to the previous year, same period, ridership was down by 53%. In total SCTD provided over 2,256 rides for the month, with the Clackamas Community College route providing over 64% of all rides.
3. Elderly and disabled ridership was down in November over the prior month, by 19%, with 335 rides for the month.
4. Saturday service provided an average of 42 rides per day. For our city route, 16% of the total Saturday rides on this service were taken by E&D riders.
5. During November, SCTD continued to not charge fares on all three routes, due to the pandemic.

MT. HOOD EXPRESS

1. Ridership numbers have increased dramatically for the winter recreation season, but are still down 26% year over year.
2. Capacity on the Mt Hood Express route to Timberline lodge continues to be a challenge. Extra buses are being deployed on Friday, Saturday, and Sunday to help but the demand is currently much higher than our capacity with social distancing standards in place.
3. Strict cleaning protocols remain in place to help fight COVID-19. Driver barriers have been installed in all vehicles and we are looking to add more permanent barriers to some of the older buses over the next few months.
4. The Mt Hood Express and Village Shuttle services remain fare free at this time.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Nov 20	Nov 19	% Change	FY21-TD	FY20-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	24,330	87,700	-72.3%	25,534	87,480	-70.8%
Bus-Frequent Service*	<u>48,410</u>	<u>99,200</u>	-51.2%	<u>50,190</u>	<u>99,360</u>	-49.5%
Subtotal All Bus	72,740	186,900	-61.1%	75,724	186,840	-59.5%
MAX	42,450	121,600	-65.1%	44,732	119,910	-62.7%
Commuter Rail	<u>310</u>	<u>1,400</u>	-77.9%	<u>355</u>	<u>1,440</u>	-75.3%
Fixed Route Total	115,500	309,900	-62.7%	120,811	308,190	-60.8%
<u>Paratransit</u>						
LIFT& Cabs	813	3,222	-74.8%	828	3,228	-74.4%
System Total	116,313	313,122	-62.9%	121,639	311,418	-60.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	145,100	505,100	-71.3%	153,664	505,904	-69.6%
Bus-Frequent Service*	<u>312,000</u>	<u>613,800</u>	-49.2%	<u>324,128</u>	<u>616,760</u>	-47.4%
Subtotal All Bus	457,100	1,118,900	-59.1%	477,792	1,122,664	-57.4%
MAX	276,000	744,400	-62.9%	291,698	744,376	-60.8%
Commuter Rail	<u>1,550</u>	<u>7,000</u>	-77.9%	<u>1,775</u>	<u>7,210</u>	-75.4%
Fixed Route Total	734,680	1,870,340	-60.7%	771,265	1,874,250	-58.8%
Frequent Bus % of Total Bus	68.3%	54.9%	13.4%	67.8%	54.9%	12.9%
<u>Paratransit</u>						
LIFT & Cabs	4,874	18,311	-73.4%	4,973	18,370	-72.9%
System Total	739,554	1,888,651	-60.8%	776,238	1,892,620	-59.0%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$12.67	\$4.88	159.63%	\$11.90	\$4.70	153.19%
Bus-Frequent Service*	\$8.05	\$3.54	127.40%	\$7.71	\$3.48	121.55%
Subtotal All Bus	\$9.51	\$4.14	129.71%	\$9.04	\$4.03	124.32%
MAX	\$9.04	\$3.13	188.82%	\$8.27	\$3.24	155.25%
Commuter Rail	\$106.61	\$15.47	589.14%	\$87.76	\$19.15	358.28%
Fixed Route Total	\$9.53	\$3.78	152.12%	\$8.92	\$3.77	136.60%
<u>Paratransit</u>						
LIFT & Cabs	\$78.46	\$41.93	87.12%	\$78.52	\$41.38	89.75%
System Total	\$9.97	\$4.14	140.82%	\$9.37	\$4.13	126.88%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	1,917,600	4,660,150	-58.9%	2,731,751	4,758,033	-42.6%
Monthly Cost	\$18,231,066	\$19,289,675	-5.5%	\$18,864,871	\$19,810,020	-4.8%
Monthly Vehicle Mile	1,980,948	2,174,152	-8.9%	2,054,975	2,219,987	-7.4%
On-Time Performance	94.6%	86.3%	8.3%	92.5%	86.8%	5.7%
Cost per Ride	\$9.51	\$4.14	129.7%	\$6.91	\$4.16	66.1%
Cost per Mile	\$9.20	\$8.87	3.7%	\$9.18	\$8.92	2.9%
Miles per Roadcall	10,264	15,098	-32.0%	18,000	15,717	14.5%
Light Rail (MAX)						
Monthly Rides	1,165,240	3,114,050	-62.6%	1,748,827	3,196,094	-45.3%
Monthly Cost	\$10,538,511	\$9,758,644	8.0%	\$11,210,782	\$10,748,469	4.3%
Monthly Vehicle Mile	339,416	377,846	-10.2%	366,274	386,341	-5.2%
On-Time Performance	89.6%	89.1%	0.5%	90.7%	89.7%	1.0%
Cost per Ride	\$9.04	\$3.13	188.8%	\$6.41	\$3.36	90.8%
Cost per Mile	\$31.05	\$25.83	20.2%	\$30.61	\$27.82	10.0%
Miles per Roadcall	5,852	4,552	28.6%	6,021	5,868	2.6%
Commuter Rail (WES)						
Monthly Rides	6,200	28,000	-77.9%	12,980	30,600	-57.6%
Monthly Costs	\$660,952	\$433,274	52.5%	\$610,010	\$618,333	-1.3%
Monthly Vehicle Mile	5,836	9,379	-37.8%	7,528	9,798	-23.2%
On Time Performance	97.2%	97.0%	0.2%	97.2%	96.4%	0.8%
Cost per Ride	\$106.61	\$15.47	589.1%	\$46.99	\$20.21	132.5%
Cost per Mile	\$113.25	\$46.20	145.1%	\$81.04	\$63.11	28.4%
Miles per Roadcall	2,918	9,379	-68.9%	7,528	29,393	-74.4%
Paratransit LIFT and Cab						
Monthly Rides	20,166	75,451	-73.3%	36,136	78,917	-54.2%
Monthly Cost	\$1,582,242	\$3,163,658	-50.0%	\$2,087,943	\$3,176,096	-34.3%
Monthly Vehicle Mile	242,889	653,205	-62.8%	362,204	661,464	-45.2%
On-Time Performance	96.3%	91.4%	4.9%	94.3%	89.8%	4.5%
Cost per Ride	\$78.46	\$41.93	87.1%	\$57.78	\$40.25	43.6%
Cost per Mile	\$6.51	\$4.84	34.5%	\$5.76	\$4.80	20.0%
Miles per Roadcall	2,381	4,875	-51.2%	3,715	5,614	-33.8%

RIDE CONNECTION*	Nov 2020	Nov 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	10,001	28,670	-65.1%	14,695	31,426	-53.2%
Monthly Cost	\$532,002	\$621,024	-14.3%	\$511,744	\$627,990	-18.5%
Monthly Vehicle Mile	60,661	114,441	-47.0%	72,376	123,615	-41.5%
New Riders This Month	518	684	-24.3%	806.4	1,175.3	-31.4%
Cost per Ride	\$53.19	\$21.66	145.6%	\$34.82	\$19.98	74.3%
Cost per Mile	\$8.77	\$5.43	61.5%	\$7.07	\$5.08	39.2%
Miles per Ride	6.1	4.0	52.5%	4.9	3.9	25.6%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Wednesday, March 10, 2021

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	407	976	-58.3%	519	1,108	-53.2%
Monthly Cost	\$20,566	\$17,334	18.6%	\$14,763	\$17,131	-13.8%
Monthly Vehicle Mile	3,147	4,898	-35.7%	3,270	5,651	-42.1%
New Riders This Month	40	42	-4.8%	41.2	87.3	-52.8%
Cost per Ride	\$50.53	\$17.76	184.5%	\$28.47	\$15.46	84.2%
Cost per Mile	\$6.54	\$3.54	84.7%	\$4.51	\$3.03	48.8%
Miles per Ride	7.7	5.0	54.0%	6.3	5.1	23.5%
King City Shuttle						
Monthly Rides	133	178	-25.3%	176	327	-46.2%
Monthly Cost	\$9,648	\$5,157	87.1%	\$7,969	\$8,287	-3.8%
Monthly Vehicle Mile	1,051	769	36.7%	1,204	1,624	-25.9%
New Riders This Month	10	6	66.7%	13.4	20.8	-35.6%
Cost per Ride	\$72.54	\$28.97	150.4%	\$45.28	\$25.32	78.8%
Cost per Mile	\$9.18	\$6.71	36.8%	\$6.62	\$5.10	29.8%
Miles per Ride	7.9	4.3	83.7%	6.8	5.0	36.0%
Title XIX Non Medical						
Monthly Rides	8	131	-93.9%	51	85	-40.0%
Monthly Cost	\$1,910	\$6,146	-68.9%	\$3,291	\$3,848	-14.5%
Monthly Vehicle Mile	77	1,407	-94.5%	563	885	-36.4%
New Riders This Month	1	9	-88.9%	5.3	10.7	-50.5%
Cost per Ride	\$238.76	\$46.92	408.9%	\$64.63	\$45.40	42.4%
Cost per Mile	\$24.81	\$4.37	467.7%	\$5.85	\$4.35	34.5%
Miles per Ride	9.6	10.7	-10.3%	11.0	10.4	5.8%
STF Service						
Monthly Rides	326	450	-27.6%	340	520	-34.6%
Monthly Cost	\$19,826	\$11,365	74.4%	\$12,718	\$12,348	3.0%
Monthly Vehicle Mile	2,508	2,411	4.0%	2,697	2,493	8.2%
New Riders This Month	35	22	59.1%	32.3	45.2	-28.5%
Cost per Ride	\$60.82	\$25.26	140.8%	\$37.36	\$23.73	57.4%
Cost per Mile	\$7.91	\$4.71	67.9%	\$4.72	\$4.95	-4.6%
Miles per Ride	7.7	5.4	42.6%	7.9	4.8	64.6%
TriMet Service						
Monthly Rides	11	129	-91.5%	36	124	-71.0%
Monthly Cost	\$856	\$2,868	-70.2%	\$1,594	\$2,509	-36.5%
Monthly Vehicle Mile	102	683	-85.1%	227	685	-66.9%
New Riders This Month	2	9	-77.8%	4.2	13.7	-69.3%
Cost per Ride	\$77.86	\$22.23	250.2%	\$44.48	\$20.29	119.2%
Cost per Mile	\$8.40	\$4.20	100.0%	\$7.03	\$3.66	92.1%
Miles per Ride	9.3	5.3	75.5%	6.3	5.5	14.5%

CAB SERVICES - PROVIDER
12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	(\$78)	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
General Public						
Monthly Rides	318	657	-51.6%	373	732	-49.0%
Monthly Cost	\$12,758	\$19,668	-35.1%	\$12,974	\$21,460	-39.5%
Monthly Vehicle Mile	2,813	5,535	-49.2%	3,215	6,128	-47.5%
New Riders This Month	4	6	-33.3%	8	21	-61.9%
Cost per Ride	\$40.12	\$29.94	34.0%	\$34.78	\$29.32	18.6%
Cost per Mile	\$4.54	\$3.55	27.9%	\$4.04	\$3.50	15.4%
Miles per Ride	8.8	8.4	4.8%	8.6	8.4	2.4%
Multnomah Co. ADS Premium						
Monthly Rides	9	211	-95.7%	62	224	-72.3%
Monthly Cost	\$334	\$3,453	-90.3%	\$1,063	\$4,506	-76.4%
Monthly Vehicle Mile	70	542	-87.1%	136	885	-84.6%
New Riders This Month	0	2	-100.0%	3	14	-78.6%
Cost per Ride	\$37.08	\$16.36	126.7%	\$17.09	\$20.13	-15.1%
Cost per Mile	\$4.77	\$6.37	-25.1%	\$7.79	\$5.09	53.0%
Miles per Ride	7.8	2.6	200.0%	2.2	4.0	-45.0%
STF Service						
Monthly Rides	997	728	37.0%	830	769	7.9%
Monthly Cost	\$30,028	\$16,281	84.4%	\$22,786	\$17,960	26.9%
Monthly Vehicle Mile	4,697	3,292	42.7%	3,906	3,756	4.0%
New Riders This Month	117	92	27.2%	117	114	2.6%
Cost per Ride	\$30.12	\$22.36	34.7%	\$27.45	\$23.34	17.6%
Cost per Mile	\$6.39	\$4.95	29.1%	\$5.83	\$4.78	22.0%
Miles per Ride	4.7	4.5	4.4%	4.7	4.9	-4.1%
Title XIX Non Medical						
Monthly Rides	257	1,428	-82.0%	566	1,547	-63.4%
Monthly Cost	\$6,730	\$32,596	-79.4%	\$13,539	\$35,111	-61.4%
Monthly Vehicle Mile	822	7,001	-88.3%	2,542	7,692	-67.0%
New Riders This Month	15	61	-75.4%	25	69	-63.8%
Cost per Ride	\$26.19	\$22.83	14.7%	\$23.92	\$22.69	5.4%
Cost per Mile	\$8.19	\$4.66	75.8%	\$5.33	\$4.56	16.9%
Miles per Ride	3.2	4.9	-34.7%	4.5	5.0	-10.0%
Wa Co DAVS						
Monthly Rides	96	150	-36.0%	84	166	-49.4%
Monthly Cost	\$3,117	\$4,487	-30.5%	\$2,605	\$4,810	-45.8%
Monthly Vehicle Mile	585	1,177	-50.3%	581	1,181	-50.8%
New Riders This Month	14	12	16.7%	9	17	-47.1%
Cost per Ride	\$32.47	\$29.91	8.6%	\$31.01	\$28.93	7.2%
Cost per Mile	\$5.33	\$3.81	39.9%	\$4.49	\$4.07	10.3%
Miles per Ride	6.1	7.8	-21.8%	6.9	7.1	-2.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	29	283	-89.8%	100	291	-65.6%
Monthly Cost	\$343	\$2,566	-86.6%	\$932	\$2,607	-64.3%
Monthly Vehicle Mile	32	659	-95.1%	248	704	-64.8%
New Riders This Month	0	11	-100.0%	3.3	12.2	-73.0%
Cost per Ride	\$11.84	\$9.07	30.5%	\$9.28	\$8.96	3.6%
Cost per Mile	\$10.73	\$3.89	175.8%	\$3.75	\$3.70	1.4%
Miles per Ride	1.1	2.3	-52.2%	2.5	2.4	4.2%
Estacada Senior Center						
Monthly Rides	183	247	-25.9%	126	207	-39.1%
Monthly Cost	\$1,511	\$2,391	-36.8%	\$1,085	\$1,778	-39.0%
Monthly Vehicle Mile	84	559	-85.0%	196	411	-52.3%
New Riders This Month	0	11	-100.0%	1.8	3.3	-45.5%
Cost per Ride	\$8.26	\$9.68	-14.7%	\$8.60	\$8.57	0.4%
Cost per Mile	\$17.99	\$4.28	320.3%	\$5.55	\$4.33	28.2%
Miles per Ride	0.5	2.3	-78.3%	1.5	2.0	-25.0%
Gladstone Senior Center						
Monthly Rides	0	184	-100.0%	81	187	-56.7%
Monthly Cost	\$0	\$1,905	-100.0%	\$783	\$1,809	-56.7%
Monthly Vehicle Mile	0	431	-100.0%	137	436	-68.6%
New Riders This Month	0	5	-100.0%	2.5	9.9	-74.7%
Cost per Ride	N/A	\$10.35	N/A	\$9.64	\$9.67	-0.3%
Cost per Mile	N/A	\$4.42	N/A	\$5.70	\$4.15	37.3%
Miles per Ride	N/A	2.3	N/A	1.7	2.3	-26.1%
Hoodland Senior Center						
Monthly Rides	31	162	-80.9%	42	120	-65.0%
Monthly Cost	\$1,851	\$4,203	-56.0%	\$1,573	\$3,248	-51.6%
Monthly Vehicle Mile	864	2,004	-56.9%	756	1,436	-47.4%
New Riders This Month	0	2	-100.0%	0.6	2.7	-77.8%
Cost per Ride	\$59.72	\$25.94	130.2%	\$37.08	\$27.18	36.4%
Cost per Mile	\$2.14	\$2.10	1.9%	\$2.08	\$2.26	-8.0%
Miles per Ride	27.9	12.4	125.0%	17.8	12.0	48.3%
Lake Oswego Adult Comm. Center						
Monthly Rides	13	198	-93.4%	88	292	-69.9%
Monthly Cost	\$107	\$1,670	-93.6%	\$746	\$2,462	-69.7%
Monthly Vehicle Mile	0	415	-100.0%	129	721	-82.1%
New Riders This Month	0	2	-100.0%	0.9	5.8	-84.5%
Cost per Ride	\$8.25	\$8.43	-2.1%	\$8.43	\$8.44	-0.1%
Cost per Mile	N/A	\$4.02	N/A	\$5.80	\$3.41	70.1%
Mile per Ride	0.0	2.1	-100.0%	1.5	2.5	-40.0%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	0	560	-100.0%	199	735	-72.9%
Monthly Cost	\$0	\$6,715	-100.0%	\$2,304	\$8,116	-71.6%
Monthly Vehicle Mile	0	1,291	-100.0%	448	1,564	-71.4%
New Riders This Month	0	12	-100.0%	3.0	22.9	-86.9%
Cost per Ride	N/A	\$11.99	N/A	\$11.56	\$11.04	4.7%
Cost per Mile	N/A	\$5.20	N/A	\$5.15	\$5.19	-0.8%
Miles per Ride	N/A	2.3	N/A	2.2	2.1	4.8%
Molalla Senior Center						
Monthly Rides	46	357	-87.1%	131	403	-67.5%
Monthly Cost	\$620	\$2,818	-78.0%	\$1,569	\$5,168	-69.6%
Monthly Vehicle Mile	223	867	-74.3%	328	985	-66.7%
New Riders This Month	2	7	-71.4%	1.9	10.9	-82.6%
Cost per Ride	\$13.47	\$7.89	70.7%	\$11.97	\$12.82	-6.6%
Cost per Mile	\$2.78	\$3.25	-14.5%	\$4.79	\$5.25	-8.8%
Miles per Ride	4.8	2.4	100.0%	2.5	2.4	4.2%
Pioneer Senior Center						
Monthly Rides	539	642	-16.0%	303	683	-55.6%
Monthly Cost	\$4,483	\$6,232	-28.1%	\$2,751	\$6,404	-57.0%
Monthly Vehicle Mile	166	1,700	-90.2%	409	1,838	-77.7%
New Riders This Month	3	7	-57.1%	2.7	21.7	-87.6%
Cost per Ride	\$8.32	\$9.71	-14.3%	\$9.07	\$9.38	-3.3%
Cost per Mile	\$27.00	\$3.67	635.7%	\$6.72	\$3.48	93.1%
Miles per Ride	0.3	2.6	-88.5%	1.3	2.7	-51.9%
Sandy Senior Center						
Monthly Rides	172	276	-37.7%	182	272	-33.1%
Monthly Cost	\$2,104	\$2,062	2.0%	\$1,920	\$3,035	-36.7%
Monthly Vehicle Mile	470	967	-51.4%	572	1,331	-57.0%
New Riders This Month	1	0	N/A	2.3	9.6	-76.0%
Cost per Ride	\$12.23	\$7.47	63.7%	\$10.55	\$11.15	-5.4%
Cost per Mile	\$4.48	\$2.13	110.3%	\$3.36	\$2.28	47.4%
Miles per Ride	2.7	3.5	-22.9%	3.1	4.9	-36.7%
Transportation Reaching People						
Monthly Rides	591	1,598	-63.0%	741	1,695	-56.3%
Monthly Cost	\$21,929	\$48,120	-54.4%	\$32,750	\$36,878	-11.2%
Monthly Vehicle Mile	2,154	11,276	-80.9%	5,521	12,075	-54.3%
New Riders This Month	15	23	-34.8%	20.5	47.3	-56.7%
Cost per Ride	\$37.10	\$30.11	23.2%	\$44.18	\$21.75	103.1%
Cost per Mile	\$10.18	\$4.27	138.4%	\$5.93	\$3.05	94.4%
Miles per Ride	3.6	7.1	-49.3%	7.4	7.1	4.2%
Transp Reaching People-School/Work(1)						
Monthly Rides	0	58	-100.0%	17	49	-65.3%
Monthly Cost	\$0	\$1,961	-100.0%	\$398	\$984	-59.6%
Monthly Vehicle Mile	0	628	-100.0%	191	498	-61.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$33.81	N/A	\$23.39	\$20.16	16.0%
Cost per Mile	N/A	\$3.13	N/A	\$2.08	\$1.98	5.1%
Miles per Ride	N/A	10.8	N/A	11.3	10.2	10.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	0	N/A	0	22	-100.0%
Monthly Cost	\$0	\$0	N/A	\$4	\$247	-98.4%
Monthly Vehicle Mile	0	0	N/A	0	42	-100.0%
New Riders This Month	0	0	N/A	0.0	1.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$11.30	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.93	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.9	N/A
Multnomah Co. ADS Premium						
Monthly Rides	0	4	-100.0%	1	1	0.0%
Monthly Cost	\$21	\$80	-73.5%	\$25	\$37	-32.4%
Monthly Vehicle Mile	0	38	-100.0%	5	9	-44.4%
New Riders This Month	0	2	-100.0%	0.3	0.8	-62.5%
Cost per Ride	N/A	\$19.91	N/A	\$42.44	\$27.89	52.2%
Cost per Mile	N/A	\$2.10	N/A	\$5.30	\$3.95	34.2%
Miles per Ride	N/A	9.5	N/A	8.0	7.1	12.7%
STF Discretionary						
Monthly Rides	135	275	-50.9%	146	324	-54.9%
Monthly Cost	\$5,605	\$6,409	-12.5%	\$4,693	\$6,891	-31.9%
Monthly Vehicle Mile	801	832	-3.7%	676	1,085	-37.7%
New Riders This Month	7	11	-36.4%	14.7	24.4	-39.8%
Cost per Ride	\$41.52	\$23.27	78.4%	\$32.19	\$21.30	51.1%
Cost per Mile	\$7.00	\$7.70	-9.1%	\$6.94	\$6.35	9.3%
Miles per Ride	5.9	3.0	96.7%	4.6	3.4	35.3%
STF Service						
Monthly Rides	315	643	-51.0%	340	604	-43.7%
Monthly Cost	\$13,079	\$14,953	-12.5%	\$10,951	\$10,727	2.1%
Monthly Vehicle Mile	1,868	1,941	-3.8%	1,577	2,006	-21.4%
New Riders This Month	17	25	-32.0%	34.3	39.2	-12.5%
Cost per Ride	\$41.52	\$23.27	78.4%	\$32.19	\$17.76	81.3%
Cost per Mile	\$7.00	\$7.70	-9.1%	\$6.94	\$5.35	29.7%
Miles per Ride	5.9	3.0	96.7%	4.6	3.3	39.4%
TriMet Service						
Monthly Rides	81	2,239	-96.4%	785	2,458	-68.1%
Monthly Cost	\$4,233	\$1,879	125.3%	\$2,086	\$5,119	-59.2%
Monthly Vehicle Mile	709	3,825	-81.5%	1,721	4,492	-61.7%
New Riders This Month	7	20	-65.0%	10.8	18.8	-42.6%
Cost per Ride	\$52.25	\$0.84	6120.2%	\$2.66	\$2.08	27.9%
Cost per Mile	\$5.97	\$0.49	1118.4%	\$1.21	\$1.14	6.1%
Miles per Ride	8.8	1.7	417.6%	2.2	1.8	22.2%
Veterans Volunteers						
Monthly Rides	67	222	-69.8%	83	197	-57.9%
Monthly Cost	\$1,692	\$1,303	29.9%	\$808	\$1,257	-35.7%
Monthly Vehicle Mile	728	2,182	-66.6%	970	1,993	-51.3%
New Riders This Month	3	6	-50.0%	6.8	12.9	-47.3%
Cost per Ride	\$25.26	\$5.87	330.3%	\$9.76	\$6.37	53.2%
Cost per Mile	\$2.32	\$0.60	286.7%	\$0.83	\$0.63	31.7%
Miles per Ride	10.9	9.8	11.2%	11.7	10.1	15.8%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
David's Harp - STF Service						
Monthly Rides	3	170	-98.2%	51	189	-73.0%
Monthly Cost	\$713	\$988	-27.8%	\$944	\$1,081	-12.7%
Monthly Vehicle Mile	14	156	-91.0%	83	214	-61.2%
New Riders This Month	0	1	-100.0%	0.3	6.1	-95.1%
Cost per Ride	\$237.56	\$5.81	3988.8%	\$18.41	\$5.71	222.4%
Cost per Mile	\$50.91	\$6.34	703.0%	\$11.34	\$5.06	124.1%
Miles per Ride	4.7	0.9	422.2%	1.6	1.1	45.5%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Providence Elderplace - STF Service						
Monthly Rides	64	0	N/A	867	0	N/A
Monthly Cost	\$1,876	\$0	N/A	\$23,141	\$0	N/A
Monthly Vehicle Mile	637	0	N/A	2,785	0	N/A
New Riders This Month	12	0	N/A	4.2	0.0	N/A
Cost per Ride	\$29.31	N/A	N/A	\$26.69	N/A	N/A
Cost per Mile	\$2.94	N/A	N/A	\$8.31	N/A	N/A
Miles per Ride	10.0	N/A	N/A	3.2	N/A	N/A
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	0	434	-100.0%	290	436	-33.5%
Monthly Cost	\$0	\$2,951	-100.0%	\$1,776	\$3,047	-41.7%
Monthly Vehicle Mile	0	3,400	-100.0%	2,225	3,377	-34.1%
New Riders This Month	0	0	N/A	0.6	1.9	-68.4%
Cost per Ride	N/A	\$6.80	N/A	\$6.13	\$7.00	-12.4%
Cost per Mile	N/A	\$0.87	N/A	\$0.80	\$0.90	-11.1%
Miles per Ride	N/A	7.8	N/A	7.7	7.8	-1.3%
Urban League - N/NE Shuttle						
Monthly Rides	0	216	-100.0%	85	196	-56.6%
Monthly Cost	\$0	\$5,585	-100.0%	\$3,303	\$3,231	2.2%
Monthly Vehicle Mile	0	684	-100.0%	319	876	-63.6%
New Riders This Month	0	1	-100.0%	0.8	5.9	-86.4%
Cost per Ride	N/A	\$25.86	N/A	\$39.09	\$16.49	137.1%
Cost per Mile	N/A	\$8.17	N/A	\$10.35	\$3.69	180.5%
Miles per Ride	N/A	3.2	N/A	3.8	4.5	-15.6%

INDIVIDUAL PROVIDER - PROGRAM

12-Month Averages

Provider - Program	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	0	0	N/A	3,330	0	N/A
Monthly Cost	\$50,000	\$0	N/A	\$44,978	\$0	N/A
Monthly Vehicle Mile	20,296	0	N/A	17,823	0	N/A
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$0.00	N/A	N/A	\$13.51	N/A	N/A
Cost per Mile	\$2.46	N/A	N/A	\$2.52	N/A	N/A
Miles per Ride	0.0	N/A	N/A	5.4	N/A	N/A

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	22	-100.0%	5	27	-81.5%
Monthly Cost	\$390	\$373	4.6%	\$354	\$349	1.4%
Monthly Vehicle Mile	0	156	-100.0%	43	100	-57.0%
New Riders This Month	0	4	-100.0%	0.5	2.3	-78.3%
Cost per Ride	N/A	\$16.97	N/A	\$68.46	\$13.17	419.8%
Cost per Mile	N/A	\$2.39	N/A	\$8.27	\$3.50	136.3%
Miles per Ride	N/A	7.1	N/A	8.3	3.8	118.4%
Gateway Shuttle						
Monthly Rides	54	117	-53.8%	93	153	-39.2%
Monthly Cost	\$853	\$1,572	-45.7%	\$550	\$1,082	-49.2%
Monthly Vehicle Mile	148	142	4.2%	176	190	-7.4%
New Riders This Month	1	2	-50.0%	3.8	4.5	-15.6%
Cost per Ride	\$15.79	\$13.44	17.5%	\$5.92	\$7.07	-16.3%
Cost per Mile	\$5.76	\$11.07	-48.0%	\$3.12	\$5.70	-45.3%
Miles per Ride	2.7	1.2	125.0%	1.9	1.2	58.3%
Mid Multnomah County						
Monthly Rides	142	472	-69.9%	275	562	-51.1%
Monthly Cost	\$7,301	\$6,695	9.1%	\$5,747	\$6,197	-7.3%
Monthly Vehicle Mile	855	1,474	-42.0%	1,048	1,679	-37.6%
New Riders This Month	2	5	-60.0%	9.0	17.0	-47.1%
Cost per Ride	\$51.41	\$14.18	262.6%	\$20.90	\$11.04	89.3%
Cost per Mile	\$8.54	\$4.54	88.1%	\$5.49	\$3.69	48.8%
Miles per Ride	6.0	3.1	93.5%	3.8	3.0	26.7%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0.3	0.3	0.0%
Monthly Cost	\$0	\$0	N/A	\$2	\$2	0.0%
Monthly Vehicle Mile	0	0	N/A	3	3	0.0%
New Riders This Month	0	0	N/A	0.3	0.2	50.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.53	13.2%
Miles per Ride	N/A	N/A	N/A	10.7	12.0	-10.8%
N/NE Shuttle						
Monthly Ride	602	822	-26.8%	669	937	-28.6%
Monthly Cost	\$25,386	\$26,498	-4.2%	\$21,789	\$31,636	-31.1%
Monthly Vehicle Mile	3,791	2,726	39.1%	3,614	3,978	-9.2%
New Riders This Month	61	29	110.3%	42.5	49.7	-14.5%
Cost per Ride	\$42.17	\$32.24	30.8%	\$32.56	\$33.75	-3.5%
Cost per Mile	\$6.70	\$9.72	-31.1%	\$6.03	\$7.95	-24.2%
Miles per Ride	6.3	3.3	90.9%	5.4	4.2	28.6%
STF Service						
Monthly Ride	312	395	-21.0%	290	470	-38.3%
Monthly Cost	\$18,793	\$16,377	14.8%	\$17,211	\$11,177	54.0%
Monthly Vehicle Mile	2,225	2,688	-17.2%	1,922	2,481	-22.5%
New Riders This Month	20	35	-42.9%	41.9	43.3	-3.2%
Cost per Ride	\$60.23	\$41.46	45.3%	\$59.26	\$23.79	149.1%
Cost per Mile	\$8.45	\$6.09	38.8%	\$8.95	\$4.51	98.4%
Miles per Ride	7.1	6.8	4.4%	6.6	5.3	24.5%
TriMet Service						
Monthly Ride	0	591	-100.0%	157	614	-74.4%
Monthly Cost	\$6,544	\$8,788	-25.5%	\$6,447	\$7,737	-16.7%
Monthly Vehicle Mile	0	3,165	-100.0%	1,058	3,191	-66.8%
New Riders This Month	0	33	-100.0%	9.3	41.1	-77.4%
Cost per Ride	N/A	\$14.87	N/A	\$41.04	\$12.61	225.5%
Cost per Mile	N/A	\$2.78	N/A	\$6.09	\$2.42	151.7%
Miles per Ride	N/A	5.4	N/A	6.7	5.2	28.8%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	137	237	-42.2%	173	297	-41.8%
Monthly Cost	\$7,286	\$6,758	7.8%	\$8,785	\$8,269	6.2%
Monthly Vehicle Mile	991	921	7.6%	935	1,356	-31.0%
New Riders This Month	16	9	77.8%	36.8	26.7	37.8%
Cost per Ride	\$53.18	\$28.51	86.5%	\$50.75	\$27.83	82.4%
Cost per Mile	\$7.35	\$7.34	0.1%	\$9.39	\$6.10	53.9%
Miles per Ride	7.2	3.9	84.6%	5.4	4.6	17.4%
SW Shuttle Service						
Monthly Rides	26	153	-83.0%	59	125	-52.8%
Monthly Cost	\$928	\$3,116	-70.2%	\$1,214	\$1,915	-36.6%
Monthly Vehicle Mile	126	418	-69.9%	160	302	-47.0%
New Riders This Month	1	10	-90.0%	2.9	10.6	-72.6%
Cost per Rider	\$35.69	\$20.37	75.2%	\$20.57	\$15.28	34.6%
Cost per Mile	\$7.37	\$7.45	-1.1%	\$7.60	\$6.35	19.7%
Miles per Ride	4.8	2.7	77.8%	2.7	2.4	12.5%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	56	58	-3.4%	105	35	200.0%
Monthly Cost	\$5,844	\$376	1453.4%	\$6,222	\$195	3090.8%
Monthly Vehicle Mile	326	17	1817.6%	538	16	3262.5%
New Riders This Month	3	1	200.0%	13.6	0.1	16200.0%
Cost per Ride	\$104.35	\$6.49	1508.9%	\$59.16	\$5.64	948.9%
Cost per Mile	\$17.93	\$22.13	-19.0%	\$11.57	\$12.17	-4.9%
Miles per Ride	5.8	0.3	1886.1%	5.1	0.5	920.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0	0.8	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$5	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	6	-100.0%
New Riders This Month	0	0	N/A	0.0	0.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.79	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.0	N/A
STF Discretionary						
Monthly Rides	245	543	-54.9%	323	634	-49.1%
Monthly Cost	\$10,940	\$10,951	-0.1%	\$9,764	\$12,159	-19.7%
Monthly Vehicle Mile	868	1,837	-52.7%	1,084	1,970	-45.0%
New Riders This Month	19	12	58.3%	23.8	24.6	-3.3%
Cost per Ride	\$44.65	\$20.17	121.4%	\$30.26	\$19.17	57.9%
Cost per Mile	\$12.60	\$5.96	111.4%	\$9.01	\$6.17	46.0%
Miles per Ride	3.5	3.4	2.9%	3.4	3.1	9.7%
STF Service						
Monthly Rides	574	377	52.3%	363	431	-15.8%
Monthly Cost	\$7,744	\$7,925	-2.3%	\$6,566	\$8,678	-24.3%
Monthly Vehicle Mile	931	1,161	-19.8%	875	1,363	-35.8%
New Riders This Month	26	12	116.7%	33.3	21.3	56.3%
Cost per Ride	\$13.49	\$21.02	-35.8%	\$18.08	\$20.15	-10.3%
Cost per Mile	\$8.32	\$6.83	21.8%	\$7.50	\$6.37	17.7%
Miles per Ride	1.6	3.1	-48.4%	2.4	3.2	-25.0%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	0	2	-100.0%	0.7	1.8	-61.1%
Monthly Cost	\$0	\$100	-100.0%	\$35	\$97	-63.9%
Monthly Vehicle Mile	0	14	-100.0%	6	18	-66.7%
New Riders This Month	0	0	N/A	0.1	1.0	-90.0%
Cost per Ride	N/A	\$50.00	N/A	\$52.04	\$53.01	-1.8%
Cost per Mile	N/A	\$7.14	N/A	\$5.63	\$5.53	1.8%
Miles per Ride	N/A	7.0	N/A	9.3	9.6	-3.1%
STF Service						
Monthly Ride	265	247	7.3%	172	224	-23.0%
Monthly Cost	\$9,522	\$9,087	4.8%	\$7,814	\$9,843	-20.6%
Monthly Vehicle Mile	1,493	1,310	14.0%	1,081	1,257	-14.0%
New Riders This Month	30	51	-41.2%	36	48	-25.0%
Cost per Ride	\$35.93	\$36.79	-2.3%	\$45.45	\$43.93	3.5%
Cost per Mile	\$6.38	\$6.94	-8.1%	\$7.23	\$7.83	-7.7%
Miles per Ride	5.6	5.3	5.7%	6.3	5.6	12.5%
Title XIX Non Medical						
Monthly Ride	0	0	N/A	0.6	0.4	50.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$26	-100.0%
Monthly Vehicle Mile	0	0	N/A	5	3	66.7%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	\$62.29	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	\$9.73	-100.0%
Miles per Ride	N/A	N/A	N/A	8.3	6.4	29.7%
Downtown RideAbout						
Monthly Ride	174	169	3.0%	159	178	-11.1%
Monthly Cost	\$2,577	\$1,588	62.3%	\$1,518	\$2,328	-34.8%
Monthly Vehicle Mile	218	151	44.4%	158	139	13.7%
New Riders This Month	4	5	-20.0%	5	6	-16.7%
Cost per Ride	\$14.81	\$9.39	57.7%	\$9.57	\$13.05	-26.7%
Cost per Mile	\$11.82	\$10.51	12.5%	\$9.64	\$16.74	-42.4%
Miles per Ride	1.3	0.9	44.4%	1.0	0.8	25.0%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	33	113	-70.8%	59	118	-50.0%
Monthly Cost	\$4,255	\$5,273	-19.3%	\$4,036	\$4,444	-9.2%
Monthly Vehicle Mile	695	916	-24.1%	698	937	-25.5%
New Riders This Month	0	0	N/A	2	4	-50.0%
Cost per Ride	\$128.94	\$46.66	176.3%	\$68.30	\$37.58	81.7%
Cost per Mile	\$6.12	\$5.76	6.3%	\$5.79	\$4.74	22.2%
Miles per Ride	21.1	8.1	160.5%	11.8	7.9	49.4%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	50	610	-91.8%	223	528	-57.8%
Monthly Cost	\$2,124	\$3,361	-36.8%	\$6,325	\$8,525	-25.8%
Monthly Vehicle Mile	501	3,749	-86.6%	1,615	3,025	-46.6%
New Riders This Month	10	17	-41.2%	13	22	-40.9%
Cost per Ride	\$42.47	\$5.51	670.8%	\$28.34	\$16.13	75.7%
Cost per Mile	\$4.24	\$0.90	371.1%	\$3.92	\$2.82	39.0%
Miles per Ride	10.0	6.1	63.9%	7.2	5.7	26.3%
Title XIX Non Medical						
Monthly Rides	0	29	-100.0%	4.7	15.5	-69.7%
Monthly Cost	\$45	\$838	-94.6%	\$198	\$501	-60.5%
Monthly Vehicle Mile	0	172	-100.0%	45	101	-55.4%
New Riders This Month	0	4	-100.0%	1.0	2.0	-50.0%
Cost per Ride	\$0.00	\$28.89	-100.0%	\$42.37	\$32.30	31.2%
Cost per Mile	\$0.00	\$4.87	-100.0%	\$4.37	\$4.95	-11.7%
Miles per Ride	0.0	5.9	-100.0%	9.7	6.5	49.2%
Veterans Volunteers						
Monthly Rides	0	129	-100.0%	84	178	-52.8%
Monthly Cost	\$69	\$1,204	-94.3%	\$886	\$1,651	-46.3%
Monthly Vehicle Mile	0	1,802	-100.0%	1,222	2,469	-50.5%
New Riders This Month	0	3	-100.0%	2	5	-60.0%
Cost per Ride	N/A	\$9.33	N/A	\$0.73	\$9.29	13.6%
Cost per Mile	N/A	\$0.67	N/A	\$10.55	\$0.67	9.0%
Miles per Ride	N/A	14.0	N/A	14.5	13.9	4.3%
Wa Co DAVS						
Monthly Rides	124	2	6100.0%	38	4	850.0%
Monthly Cost	\$4,579	\$255	1695.7%	\$1,218	\$169	620.7%
Monthly Vehicle Mile	376	19	1878.9%	154	27	470.4%
New Riders This Month	0	2	-100.0%	3.1	0.7	342.9%
Cost per Ride	\$36.92	\$127.37	-71.0%	\$32.27	\$38.35	-15.9%
Cost per Mile	\$12.18	\$13.41	-9.2%	\$7.92	\$6.23	27.1%
Miles per Ride	3.0	9.5	-68.1%	4.1	6.2	-33.9%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	0	N/A	0	21	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$423	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	172	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$20.05	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.46	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.2	N/A
Edwards Center-(Clack., Wash.)						
Monthly Rides	0	168	-100.0%	17	872	-98.1%
Monthly Cost	\$0	\$551	-100.0%	\$53	\$1,636	-96.8%
Monthly Vehicle Mile	0	235	-100.0%	19	771	-97.5%
New Riders This Month	0	0	N/A	0.0	6.8	-100.0%
Cost per Ride	N/A	\$3.28	N/A	\$3.18	\$1.88	69.1%
Cost per Mile	N/A	\$2.34	N/A	\$2.85	\$2.12	34.4%
Miles per Ride	N/A	1.4	N/A	1.1	0.9	22.2%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Providence Elderplace						
Monthly Rides	2,376	9,608	-75.3%	3,720	10,012	-62.8%
Monthly Cost	\$250,887	\$275,189	-8.8%	\$216,984	\$276,543	-21.5%
Monthly Vehicle Mile	22,495	29,799	-24.5%	18,247	30,899	-40.9%
New Riders This Month	20	42	-52.4%	155.8	160.9	-3.2%
Cost per Ride	\$105.59	\$28.64	268.7%	\$58.33	\$27.62	111.2%
Cost per Mile	\$11.15	\$9.23	20.8%	\$11.89	\$8.95	32.8%
Miles per Ride	9.5	3.1	206.5%	4.9	3.1	58.1%
Tualatin Valley Workshop						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Nov 2020	Nov 2019	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	3,499	6,127	-42.9%	4,357	6,165	-29.3%
Monthly Cost	\$47,543	\$53,582	-11.3%	\$50,303	\$53,701	-6.3%
Monthly Vehicle Miles	16,070	17,684	-9.1%	17,049	17,816	-4.3%
On-Time Performance	100.0%	99.4%	0.5%	99.9%	99.5%	0.4%
Cost per Ride	\$13.59	\$8.75	55.3%	\$11.54	\$8.71	32.5%
Cost per Mile	\$2.96	\$3.03	-2.3%	\$2.95	\$3.01	-2.0%
Miles per Roadcall	16,070	17,684	-9.1%	17,049	17,816	-4.3%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	507	1,320	-61.6%	697	1,316	-47.0%
Monthly Cost	\$19,258	\$30,409	-36.7%	\$21,585	\$30,160	-28.4%
Monthly Vehicle Miles	2,805	5,690	-50.7%	3,432	5,651	-39.3%
On-Time Performance	97.0%	90.7%	6.3%	95.7%	90.7%	5.0%
Cost per Ride	\$37.98	\$23.04	64.8%	\$30.97	\$22.91	35.2%
Cost per Mile	\$6.87	\$5.34	28.7%	\$6.29	\$5.34	17.8%
Miles per Roadcall	2,805	5,690	-50.7%	3,432	5,651	-39.3%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	2,256	7,557	-70.1%	3,217	7,527	-57.3%
Monthly Cost	\$62,769	\$55,289	13.5%	\$65,726	\$55,048	19.4%
Monthly Vehicle Miles	25,868	21,825	18.5%	26,122	21,842	19.6%
On-Time Performance	0.0%	96.5%	-96.5%	8.0%	96.4%	-88.4%
Cost per Ride	\$27.82	\$7.32	280.1%	\$20.43	\$7.31	179.5%
Cost per Mile	\$2.43	\$2.53	-4.0%	\$2.52	\$2.52	0.0%
Miles per Roadcall	25,868	21,825	18.5%	26,122	21,842	19.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	5,229	9,160	-42.9%	6,534	9,263	-29.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,057	22,876	-3.6%	22,288	23,008	-3.1%
On-Time Performance	94.6%	96.4%	-1.8%	95.9%	96.3%	-0.4%
Cost per Ride	\$12.43	\$7.10	75.1%	\$9.95	\$7.02	41.7%
Cost per Mile	\$2.95	\$2.84	3.9%	\$2.92	\$2.83	3.2%
Miles per Roadcall	22,057	22,876	-3.6%	22,288	23,008	-3.1%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	773	1,204	-35.8%	802	1,200	-33.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	5,151	7,066	-27.1%	5,108	7,024	-27.3%
On-Time Performance	95.5%	94.1%	1.4%	94.3%	94.2%	0.1%
Cost per Ride	\$25.87	\$16.61	55.7%	\$24.95	\$16.67	49.7%
Cost per Mile	\$3.88	\$2.83	37.1%	\$3.92	\$2.85	37.5%
Miles per Roadcall	5,151	7,066	-27.1%	5,108	7,024	-27.3%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	7,117	23,224	-69.4%	12,447	23,157	-46.2%
Monthly Cost	\$209,448	\$354,173	-40.9%	\$313,803	\$351,105	-10.6%
Monthly Vehicle Miles	44,270	44,387	-0.3%	44,849	45,185	-0.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$29.43	\$15.25	93.0%	\$25.21	\$15.16	66.3%
Cost per Mile	\$4.73	\$7.98	-40.7%	\$7.00	\$7.77	-9.9%
Miles per Roadcall	44,270	44,387	-0.3%	44,849	45,185	-0.7%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	514	1,457	-64.7%	716	1,465	-51.1%
Monthly Cost	\$36,961	\$62,506	-40.9%	\$55,377	\$61,965	-10.6%
Monthly Vehicle Miles	2,096	5,406	-61.2%	2,895	5,435	-46.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$71.91	\$42.91	67.6%	\$77.33	\$42.30	82.8%
Cost per Mile	\$17.63	\$11.56	52.5%	\$19.13	\$11.40	67.8%
Miles per Roadcall	2,096	5,406	-61.2%	2,895	5,435	-46.7%