

---

**DATE: APRIL 2021**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

---

## **RIDE CONNECTION**

1. Overall Ridership for E&D. As of April 2021, the monthly average ridership experienced a 56% increase compared to April 2020. This is primarily due to restrictions set by the pandemic in April 2020 that limited ridership for Ride Connection programs and partners. In April 2021, restrictions began to loosen and allowed for more ridership.

Providers such as Providence Elderplace and Clackamas County experienced a significant increase in ridership in April 2021. For example, the Transportation Reaching People program with Clackamas County had 665 rides in April 2021 compared to 175 rides in April 2020.

2. Total Costs. The overall monthly operations costs for Ride Connection in April 2021 were 2.8% higher than in April 2020. This slight change can be attributed to increased ridership in April 2021 as restrictions from the pandemic began to loosen.
3. There are some programs that experienced significant changes in monthly costs. The East County STF program had a 64.2% decrease in costs, and the Central Beaverton program with RC Red had a 63.3% decrease in monthly costs in April 2021 compared to April 2020.
4. Network Cost Per Ride. The network-wide cost per ride in April 2021 decreased by -34.1% over April 2020. The cost per ride in April 2021 was \$39.78, while in April 2020 it was \$60.38.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0
2. Number of individuals successfully exited out of one-on-one travel training was none. 0 of whom are prior participants returning to learn a new route.

Percentage of change from April 2021– 100% decrease in the number of successful customers was noted for April 2020 due to Covid-19. RideWise has provided 11 virtual school safety and transit skills presentations to 158 students in April. 5 customers received 7.00 hours of virtual transit support.

3. Number of individuals successfully exited out of one-on-one travel training under the age of 60 was 0. Average training hours per individual trained one-on-one during April 2019– 0 due to Covid-19.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings, and presentations at staff meetings, etc. Number of events: 2  
Presentations/events:
  - Community Pathways- virtual all staff presentation
  - Hillsboro School District Community Resource Fair
5. Ride Ambassador Program. No volunteer hours were recorded for Rider's Club events, committee meetings, and outreach due to Covid-19.
6. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to Covid-19.
7. Referral Sources. There were nine referrals in April 2021. One referral was from new agencies or new sources at agencies with which a relationship has already been established, no referrals were the result of our travel options counseling efforts.
8. School Program. 58 students received individual training during the month of April. There were 89 trips taken as a group, 1 one-on-one trip. 18 teachers and support staff reported 71 hours of training as some schools have returned to hybrid learning due to Covid-19.

## RideWise Performance Report – April 2021

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	0		-	\$0.00		
One-on-one travel training general trips	0		-	\$0.00		
Subtotal	-	-	-	\$0.00		
Group travel trainings						
Group travel trainings with schools	158		577	\$19,226.17		
Group travel training general	0		-	\$0.00		
Riders Club participants	0					
Subtotal	158		577	\$19,226.17		
Total	158	-	577	\$19,226.17		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					
Transitional staff support and pass plan	18	58	1	1	89	71
Total	25	58	1	1	89	71
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$10,326.76					
Ride Ambassador hours monthly	0.00					
Value of volunteer hours monthly	\$0.00					
Value of transitional staff hours monthly	\$2,091.66					

### SANDY AREA METRO (SAM)

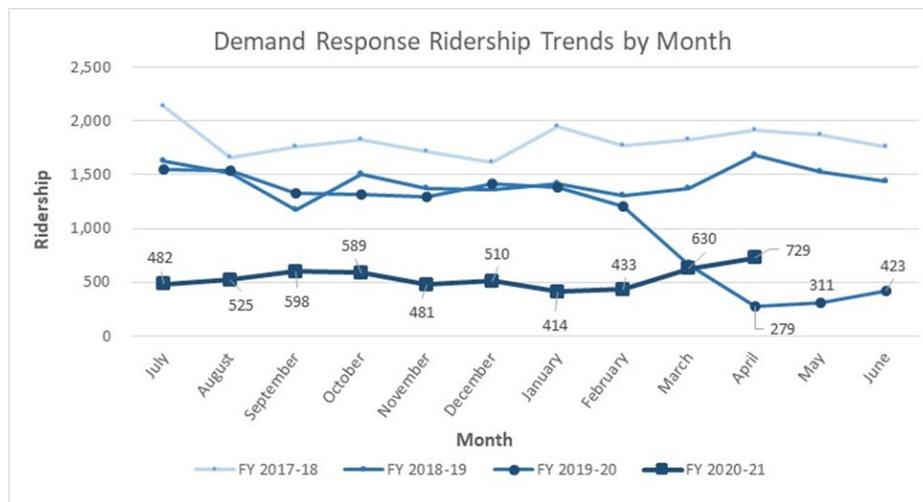
1. In April, SAM experienced an overall increase in ridership of 40.5% compared to April 2020. As restrictions continue to lift and people begin

to return to their regular lives we expect to see this trend of increased ridership continue.

2. SAM Gresham increased by 42.2%, providing 4,704 rides in April compared to 3,308 in April 2020. Similarly, Estacada increased by 40.7% with 574 rides. The Shopper Shuttle had a modest increase of 5.6% with 588 rides.
3. ED increased by 179.0% with 53 rides compared to 19 in April 2020. SAM rides also had a substantial increase of 66.2%, providing 728 rides compared to 438 rides in 2020.

### SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART continues to see ridership trends consistent with previous years albeit at different levels due to COVID-19 pandemic travel restrictions. As restrictions begin to loosen across Oregon, SMART expects to see those levels increase slowly. As a transit agency, SMART will still be following Federal Transit Administration guidelines, which are currently expected to be in place through September 2021.
2. SMART staff attended the Oregon Active Transportation Conference, which was held virtually April 27-30. The conference gave SMART tools to build upon programs that provide mobility and equity to all customers that can be used in future planning and policy design.



## **CANBY AREA TRANSIT (CAT)**

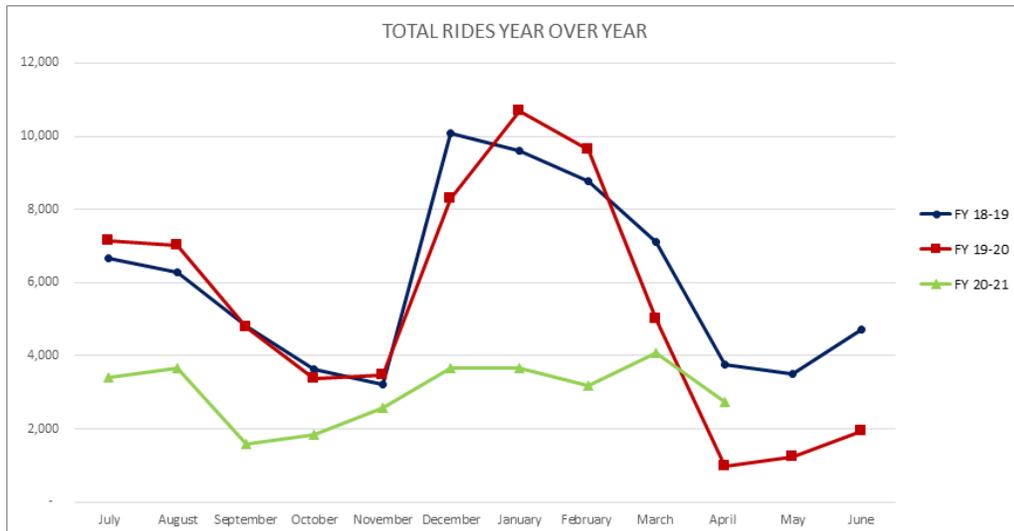
1. April of the prior year was the beginning of lock downs of the pandemic. Ridership numbers from the end of the pandemic are now rising slowly over the start of the pandemic though still significantly below normal.
2. During the month of April, total CAT ridership was up 41.44% from the previous year. During the same time period Demand Responsive trips rose 194.43% and fixed-route rose 31.58%.
3. CAT continues to operate full services during the COVID-19 pandemic. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
4. During the month of April CAT charged no fares on fixed route or Dial-a-Ride and provided 419 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD has continued to maintain service hours from pre-Covid-19 levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of COVID, such as face covering requirements, providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in April 2021 stayed consistent as the previous month. Compared to the previous year, same period, ridership was up by 20%. In total SCTD provided 2,500 rides for the month, with the Clackamas Community College route providing over 67% of all rides.
3. Elderly and disabled ridership was up in April over the prior month, by 5%, with 437 rides for the month.
4. Saturday service provided an average of 45 rides per day. For our city route, 20% of the total Saturday rides on this service were taken by E&D riders.
5. During April, SCTD continued to not charge fares on all three routes, due to COVID-19.

## MT. HOOD EXPRESS

1. Ridership numbers have continued to increase over the winter season, and were up 180% over May 2020 numbers when COVID-19 decreases were the most significant.
2. As we continue into Spring (our lowest ridership time of the year), we are hoping our ridership levels continue to stabilize and more closely match our FY2018-2019 ridership numbers.
3. Driver barriers have been installed in all newer vehicles and more permanent barriers are slowly being added to the last of the older buses over the next few months.
4. The Mt Hood Express and Village Shuttle services remain fare free at this time.



## TRIMET

1. System Ridership Summary for Fiscal Year to date (next page). Petra to fill in.

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 21	Apr 20	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	27,650	18,000	53.6%	25,086	76,240	-67.1%
Bus-Frequent Service*	<u>54,740</u>	<u>38,100</u>	43.7%	<u>49,890</u>	<u>90,860</u>	-45.1%
Subtotal All Bus	82,390	56,100	46.9%	74,976	167,100	-55.1%
MAX	45,130	37,500	20.3%	43,576	106,330	-59.0%
Commuter Rail	<u>345</u>	<u>250</u>	38.0%	<u>329</u>	<u>1,220</u>	-73.1%
Fixed Route Total	127,865	93,800	36.3%	118,881	274,650	-56.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	953	496	92.1%	831	2,814	-70.5%
<b>System Total</b>	<b>128,818</b>	<b>94,296</b>	<b>36.6%</b>	<b>119,712</b>	<b>277,464</b>	<b>-56.9%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	166,600	108,100	54.1%	148,785	440,008	-66.2%
Bus-Frequent Service*	<u>351,400</u>	<u>245,500</u>	43.1%	<u>321,484</u>	<u>564,241</u>	-43.0%
Subtotal All Bus	518,000	353,600	46.5%	470,269	1,004,249	-53.2%
MAX	294,100	244,000	20.5%	283,307	658,602	-57.0%
Commuter Rail	<u>1,725</u>	<u>1,250</u>	38.0%	<u>1,643</u>	<u>6,088</u>	-73.0%
Fixed Route Total	813,895	598,830	35.9%	755,218	1,668,939	-54.7%
Frequent Bus % of Total Bus	67.8%	69.4%	-1.6%	68.4%	56.2%	12.2%
<b><u>Paratransit</u></b>						
LIFT & Cabs	5,784	2,970	94.7%	5,027	16,012	-68.6%
<b>System Total</b>	<b>819,679</b>	<b>601,800</b>	<b>36.2%</b>	<b>760,246</b>	<b>1,684,950</b>	<b>-54.9%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$11.77	\$15.96	-26.25%	\$12.50	\$6.12	104.25%
Bus-Frequent Service*	\$7.46	\$10.11	-26.21%	\$7.92	\$4.26	85.92%
Subtotal All Bus	\$8.85	\$11.91	-25.69%	\$9.35	\$4.99	87.37%
MAX	\$8.04	\$9.61	-16.34%	\$8.61	\$4.33	98.85%
Commuter Rail	\$97.88	\$99.30	-1.43%	\$92.62	\$30.63	202.38%
Fixed Route Total	\$8.75	\$11.16	-21.59%	\$9.24	\$4.80	92.50%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$39.61	\$99.80	-60.31%	\$80.53	\$49.16	63.81%
<b>System Total</b>	<b>\$8.97</b>	<b>\$11.60</b>	<b>-22.67%</b>	<b>\$9.71</b>	<b>\$5.19</b>	<b>87.09%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	2,236,900	1,526,440	46.5%	1,975,817	4,423,745	-55.3%
Monthly Cost	\$19,800,039	\$18,174,864	8.9%	\$18,947,840	\$19,580,862	-3.2%
Monthly Vehicle Mile	2,036,763	1,905,994	6.9%	1,984,888	2,217,692	-10.5%
On-Time Performance	92.9%	94.7%	-1.8%	93.9%	87.6%	6.3%
Cost per Ride	\$8.85	\$11.91	-25.7%	\$9.59	\$4.43	116.5%
Cost per Mile	\$9.72	\$9.54	1.9%	\$9.55	\$8.83	8.2%
Miles per Roadcall	10,445	25,757	-59.4%	14,340	16,983	-15.6%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,266,820	1,050,980	20.5%	1,215,135	2,935,129	-58.6%
Monthly Cost	\$10,187,012	\$10,098,774	0.9%	\$10,840,087	\$11,185,128	-3.1%
Monthly Vehicle Mile	342,608	349,452	-2.0%	349,068	383,673	-9.0%
On-Time Performance	88.7%	91.8%	-3.1%	90.2%	89.8%	0.4%
Cost per Ride	\$8.04	\$9.61	-16.3%	\$8.92	\$3.81	134.1%
Cost per Mile	\$29.73	\$28.90	2.9%	\$31.05	\$29.15	6.5%
Miles per Roadcall	5,038	6,593	-23.6%	5,600	5,762	-2.8%
<b>Commuter Rail (WES)</b>						
Monthly Rides	7,590	5,500	38.0%	6,904	26,775	-74.2%
Monthly Costs	\$742,880	\$546,137	36.0%	\$634,595	\$600,736	5.6%
Monthly Vehicle Mile	6,468	6,997	-7.6%	6,254	9,703	-35.5%
On Time Performance	99.3%	99.6%	-0.3%	98.0%	96.8%	1.2%
Cost per Ride	\$97.88	\$99.30	-1.4%	\$91.92	\$22.44	309.6%
Cost per Mile	\$114.85	\$78.05	47.1%	\$101.47	\$61.91	63.9%
Miles per Roadcall	6,468	6,997	-7.6%	4,414	23,288	-81.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	25,036	12,879	94.4%	20,729	70,530	-70.6%
Monthly Cost	\$991,771	\$1,285,263	-22.8%	\$1,676,181	\$3,044,857	-45.0%
Monthly Vehicle Mile	294,890	159,109	85.3%	254,866	610,188	-58.2%
On-Time Performance	91.9%	98.0%	-6.1%	95.3%	90.1%	5.2%
Cost per Ride	\$39.61	\$99.80	-60.3%	\$80.86	\$43.17	87.3%
Cost per Mile	\$3.36	\$8.08	-58.4%	\$6.58	\$4.99	31.9%
Miles per Roadcall	2,137	6,120	-65.1%	2,172	5,972	-63.6%

RIDE CONNECTION*	Apr 2021	Apr 2020	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	12,064	7,733	56.0%	9,617	28,256	-66.0%
Monthly Cost	\$479,866	\$466,955	2.8%	\$444,388	\$622,675	-28.6%
Monthly Vehicle Mile	80,675	53,061	52.0%	58,763	115,049	-48.9%
New Riders This Month	715	556	28.6%	775.7	1,120.9	-30.8%
Cost per Ride	\$39.78	\$60.38	-34.1%	\$46.21	\$22.04	109.7%
Cost per Mile	\$5.95	\$8.80	-32.4%	\$7.56	\$5.41	39.7%
Miles per Ride	6.7	6.9	-2.9%	6.1	4.1	48.8%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, July 1, 2021

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	128	243	-47.3%	336	980	-65.7%
Monthly Cost	\$4,241	\$11,546	-63.3%	\$12,337	\$18,031	-31.6%
Monthly Vehicle Mile	774	1,666	-53.5%	2,426	5,157	-53.0%
New Riders This Month	36	15	140.0%	41.8	67.1	-37.7%
Cost per Ride	\$33.13	\$47.51	-30.3%	\$36.67	\$18.40	99.3%
Cost per Mile	\$5.48	\$6.93	-20.9%	\$5.09	\$3.50	45.4%
Miles per Ride	6.0	6.9	-13.0%	7.2	5.3	35.8%
<b>King City Shuttle</b>						
Monthly Rides	15	84	-82.1%	117	287	-59.2%
Monthly Cost	\$615	\$7,002	-91.2%	\$6,152	\$8,880	-30.7%
Monthly Vehicle Mile	116	673	-82.8%	869	1,543	-43.7%
New Riders This Month	3	2	50.0%	15.8	20.9	-24.4%
Cost per Ride	\$41.02	\$83.36	-50.8%	\$52.43	\$30.98	69.2%
Cost per Mile	\$5.30	\$10.40	-49.0%	\$7.08	\$5.76	22.9%
Miles per Ride	7.7	8.0	-3.8%	7.4	5.4	37.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	12	-100.0%	6	106	-94.3%
Monthly Cost	\$0	\$2,436	-100.0%	\$1,238	\$5,069	-75.6%
Monthly Vehicle Mile	0	184	-100.0%	63	1,140	-94.5%
New Riders This Month	0	3	-100.0%	1.1	12.3	-91.1%
Cost per Ride	N/A	\$203.03	N/A	\$192.95	\$48.01	301.9%
Cost per Mile	N/A	\$13.24	N/A	\$19.70	\$4.45	342.7%
Miles per Ride	N/A	15.3	N/A	9.8	10.8	-9.3%
<b>STF Service</b>						
Monthly Rides	118	384	-69.3%	267	460	-42.0%
Monthly Cost	\$3,975	\$15,146	-73.8%	\$11,257	\$12,431	-9.4%
Monthly Vehicle Mile	671	3,769	-82.2%	2,273	2,611	-12.9%
New Riders This Month	28	38	-26.3%	32.5	41.3	-21.3%
Cost per Ride	\$33.68	\$39.44	-14.6%	\$42.13	\$27.03	55.9%
Cost per Mile	\$5.92	\$4.02	47.3%	\$4.95	\$4.76	4.0%
Miles per Ride	5.7	9.8	-41.8%	8.5	5.7	49.1%
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>TriMet Service</b>						
Monthly Rides	0	1	-100.0%	9	100	-91.0%
Monthly Cost	\$0	\$1,528	-100.0%	\$588	\$2,432	-75.8%
Monthly Vehicle Mile	0	15	-100.0%	97	561	-82.7%
New Riders This Month	0	1	-100.0%	2.3	11.4	-79.8%
Cost per Ride	N/A	\$1,527.95	N/A	\$64.18	\$24.28	164.3%
Cost per Mile	N/A	\$101.86	N/A	\$6.04	\$4.34	39.2%
Miles per Ride	N/A	15.0	N/A	10.6	5.6	89.3%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>General Public</b>						
Monthly Rides	204	235	-13.2%	278	652	-57.4%
Monthly Cost	\$8,274	\$10,399	-20.4%	\$11,052	\$19,641	-43.7%
Monthly Vehicle Mile	1,719	2,574	-33.2%	2,450	5,513	-55.6%
New Riders This Month	3	0	N/A	8	18	-55.6%
Cost per Ride	\$40.56	\$44.25	-8.3%	\$39.70	\$30.14	31.7%
Cost per Mile	\$4.81	\$4.04	19.1%	\$4.51	\$3.56	26.7%
Miles per Ride	8.4	11.0	-23.6%	8.8	8.5	3.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	35	15	133.3%	16	210	-92.4%
Monthly Cost	\$1,094	\$422	159.2%	\$491	\$3,847	-87.2%
Monthly Vehicle Mile	139	89	56.2%	89	646	-86.2%
New Riders This Month	2	1	100.0%	2	12	-83.3%
Cost per Ride	\$31.26	\$28.13	11.1%	\$30.71	\$18.29	67.9%
Cost per Mile	\$7.87	\$4.74	66.0%	\$5.55	\$5.96	-6.9%
Miles per Ride	4.0	5.9	-32.2%	5.5	3.1	77.4%
<b>STF Service</b>						
Monthly Rides	856	695	23.2%	875	754	16.0%
Monthly Cost	\$27,541	\$20,312	35.6%	\$26,550	\$17,280	53.6%
Monthly Vehicle Mile	4,331	2,888	50.0%	4,188	3,441	21.7%
New Riders This Month	127	39	225.6%	123	109	12.8%
Cost per Ride	\$32.17	\$29.23	10.1%	\$30.34	\$22.91	32.4%
Cost per Mile	\$6.36	\$7.03	-9.5%	\$6.34	\$5.02	26.3%
Miles per Ride	5.1	4.2	21.4%	4.8	4.6	4.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	250	138	81.2%	218	1,317	-83.4%
Monthly Cost	\$8,890	\$3,720	139.0%	\$5,876	\$30,290	-80.6%
Monthly Vehicle Mile	1,138	556	104.7%	763	6,475	-88.2%
New Riders This Month	10	1	900.0%	16	68	-76.5%
Cost per Ride	\$35.56	\$26.96	31.9%	\$26.93	\$23.00	17.1%
Cost per Mile	\$7.81	\$6.69	16.7%	\$7.70	\$4.68	64.5%
Miles per Ride	4.6	4.0	15.0%	3.5	4.9	-28.6%
<b>Wa Co DAVS</b>						
Monthly Rides	66	38	73.7%	76	151	-49.7%
Monthly Cost	\$2,919	\$1,199	143.5%	\$2,728	\$4,212	-35.2%
Monthly Vehicle Mile	584	178	228.1%	537	1,046	-48.7%
New Riders This Month	8	3	166.7%	9	16	-43.8%
Cost per Ride	\$44.23	\$31.55	40.2%	\$35.94	\$27.89	28.9%
Cost per Mile	\$5.00	\$6.73	-25.7%	\$5.08	\$4.03	26.1%
Miles per Ride	8.8	4.7	87.2%	7.1	6.9	2.9%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	27	0	N/A	20	269	-92.6%
Monthly Cost	\$236	\$0	N/A	\$180	\$2,454	-92.7%
Monthly Vehicle Mile	218	0	N/A	104	632	-83.5%
New Riders This Month	2	0	N/A	1.2	12.3	-90.2%
Cost per Ride	\$8.75	N/A	N/A	\$9.13	\$9.12	0.1%
Cost per Mile	\$1.08	N/A	N/A	\$1.72	\$3.88	-55.7%
Miles per Ride	8.1	N/A	N/A	5.3	2.3	130.4%
<b>Estacada Senior Center</b>						
Monthly Rides	270	0	N/A	132	224	-41.1%
Monthly Cost	\$2,241	\$0	N/A	\$1,116	\$1,937	-42.4%
Monthly Vehicle Mile	381	0	N/A	203	486	-58.2%
New Riders This Month	8	0	N/A	1.2	4.9	-75.5%
Cost per Ride	\$8.30	N/A	N/A	\$8.44	\$8.65	-2.4%
Cost per Mile	\$5.88	N/A	N/A	\$5.49	\$3.99	37.6%
Miles per Ride	1.4	N/A	N/A	1.5	2.2	-31.8%
<b>Gladstone Senior Center</b>						
Monthly Rides	4	0	N/A	79	182	-56.6%
Monthly Cost	\$38	\$0	N/A	\$685	\$1,848	-62.9%
Monthly Vehicle Mile	3	0	N/A	47	414	-88.6%
New Riders This Month	0	0	N/A	0.6	10.8	-94.4%
Cost per Ride	\$9.50	N/A	N/A	\$8.72	\$10.15	-14.1%
Cost per Mile	\$13.10	N/A	N/A	\$14.43	\$4.47	222.8%
Miles per Ride	0.7	N/A	N/A	0.6	2.3	-73.9%
<b>Hoodland Senior Center</b>						
Monthly Rides	63	4	1475.0%	27	102	-73.5%
Monthly Cost	\$3,064	\$264	1060.8%	\$1,375	\$3,050	-54.9%
Monthly Vehicle Mile	1,406	124	1034.0%	718	1,368	-47.5%
New Riders This Month	0	0	N/A	0.5	2.8	-82.1%
Cost per Ride	\$48.64	\$66.00	-26.3%	\$50.15	\$30.05	66.9%
Cost per Mile	\$2.18	\$2.13	2.3%	\$1.92	\$2.23	-13.9%
Miles per Ride	22.3	31.0	-28.1%	26.2	13.5	94.1%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	36	0	N/A	36	214	-83.2%
Monthly Cost	\$297	\$0	N/A	\$300	\$1,823	-83.5%
Monthly Vehicle Mile	58	0	N/A	50	510	-90.2%
New Riders This Month	0	0	N/A	0.0	5.6	-100.0%
Cost per Ride	\$8.25	N/A	N/A	\$8.27	\$8.51	-2.8%
Cost per Mile	\$5.12	N/A	N/A	\$6.05	\$3.58	69.0%
Mile per Ride	1.6	N/A	N/A	1.4	2.4	-41.7%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	0	N/A	0	638	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$7,164	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1,370	-100.0%
New Riders This Month	0	0	N/A	0.0	21.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$11.24	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.23	N/A
Miles per Ride	N/A	N/A	N/A	N/A	2.1	N/A
<b>Molalla Senior Center</b>						
Monthly Rides	66	17	288.2%	46	351	-86.9%
Monthly Cost	\$974	\$285	241.6%	\$516	\$4,473	-88.5%
Monthly Vehicle Mile	356	111	220.7%	157	881	-82.2%
New Riders This Month	0	1	-100.0%	1.9	9.8	-80.6%
Cost per Ride	\$14.75	\$16.76	-12.0%	\$11.18	\$12.74	-12.2%
Cost per Mile	\$2.73	\$2.57	6.2%	\$3.30	\$5.08	-35.0%
Miles per Ride	5.4	6.5	-16.9%	3.4	2.5	36.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	639	0	-100.0%	371	616	-39.8%
Monthly Cost	\$5,820	\$0	-100.0%	\$3,195	\$5,820	-45.1%
Monthly Vehicle Mile	716	0	-100.0%	216	1,627	-86.7%
New Riders This Month	0	0	N/A	1.6	19.1	-91.6%
Cost per Ride	\$9.11	N/A	N/A	\$8.60	\$9.45	-9.0%
Cost per Mile	\$8.13	N/A	N/A	\$14.77	\$3.58	312.6%
Miles per Ride	1.1	N/A	N/A	0.6	2.6	-76.9%
<b>Sandy Senior Center</b>						
Monthly Rides	139	4	3375.0%	190	249	-23.7%
Monthly Cost	\$2,511	\$156	1509.3%	\$2,216	\$2,725	-18.7%
Monthly Vehicle Mile	621	73	750.7%	846	1,187	-28.7%
New Riders This Month	0	0	N/A	1.4	8.2	-82.9%
Cost per Ride	\$18.06	\$39.00	-53.7%	\$11.68	\$10.93	6.9%
Cost per Mile	\$4.04	\$2.14	88.8%	\$2.62	\$2.30	13.9%
Miles per Ride	4.5	18.3	-75.4%	4.5	4.8	-6.3%
<b>Transportation Reaching People</b>						
Monthly Rides	665	175	280.0%	458	1,498	-69.4%
Monthly Cost	\$39,121	\$17,255	126.7%	\$30,338	\$39,163	-22.5%
Monthly Vehicle Mile	8,853	3,733	137.1%	3,717	11,199	-66.8%
New Riders This Month	31	0	N/A	22.9	42.3	-45.9%
Cost per Ride	\$58.83	\$98.60	-40.3%	\$66.22	\$26.15	153.2%
Cost per Mile	\$4.42	\$4.62	-4.3%	\$8.16	\$3.50	133.1%
Miles per Ride	13.3	21.3	-37.6%	8.1	7.5	8.0%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	0	N/A	1	46	-97.8%
Monthly Cost	\$100	\$16	525.0%	\$51	\$967	-94.7%
Monthly Vehicle Mile	0	0	N/A	6	512	-98.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$102.30	\$20.88	389.9%
Cost per Mile	N/A	N/A	N/A	\$8.10	\$1.89	328.6%
Miles per Ride	N/A	N/A	N/A	12.6	11.1	13.5%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	15	-100.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$204	-97.5%
Monthly Vehicle Mile	0	0	N/A	1	29	-96.6%
New Riders This Month	0	0	N/A	0.1	1.8	-94.4%
Cost per Ride	N/A	N/A	N/A	\$65.38	\$13.36	389.4%
Cost per Mile	N/A	N/A	N/A	\$5.45	\$7.02	-22.4%
Miles per Ride	N/A	N/A	N/A	12.0	1.9	531.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	2	0	N/A	1	1	0.0%
Monthly Cost	\$120	(\$4)	-2964.0%	\$7	\$37	-81.1%
Monthly Vehicle Mile	20	0	N/A	4	11	-63.6%
New Riders This Month	0	0	N/A	0.2	0.7	-71.4%
Cost per Ride	60	N/A	N/A	\$14.30	\$31.42	-54.5%
Cost per Mile	\$6.00	N/A	N/A	\$1.83	\$3.36	-45.5%
Miles per Ride	10	N/A	N/A	7.8	9.4	-17.0%
<b>STF Discretionary</b>						
Monthly Rides	179	105	70.5%	115	255	-54.9%
Monthly Cost	\$1,417	\$3,959	-64.2%	\$3,432	\$6,462	-46.9%
Monthly Vehicle Mile	1,116	652	71.2%	731	882	-17.1%
New Riders This Month	26	29	-10.3%	12.9	20.5	-37.1%
Cost per Ride	\$7.90	\$37.60	-79.0%	\$29.98	\$25.37	18.2%
Cost per Mile	\$1.27	\$6.08	-79.1%	\$4.70	\$7.33	-35.9%
Miles per Ride	6.2	6.2	0.0%	6.4	3.5	82.9%
<b>STF Service</b>						
Monthly Rides	419	246	70.3%	267	552	-51.6%
Monthly Cost	\$3,306	\$9,238	-64.2%	\$8,009	\$11,865	-32.5%
Monthly Vehicle Mile	2,605	1,520	71.4%	1,706	1,905	-10.4%
New Riders This Month	60	67	-10.4%	30.1	41.0	-26.6%
Cost per Ride	\$7.90	\$37.60	-79.0%	\$29.98	\$21.48	39.6%
Cost per Mile	\$1.27	\$6.08	-79.1%	\$4.70	\$6.23	-24.6%
Miles per Ride	6.2	6.2	0.0%	6.4	3.4	88.2%
<b>TriMet Service</b>						
Monthly Rides	67	38	76.3%	64	2,202	-97.1%
Monthly Cost	\$233	\$162	43.8%	\$1,454	\$4,798	-69.7%
Monthly Vehicle Mile	600	489	22.7%	709	3,746	-81.1%
New Riders This Month	8	3	166.7%	11.3	17.2	-34.3%
Cost per Ride	\$3.48	\$4.26	-18.3%	\$22.86	\$2.18	948.6%
Cost per Mile	\$0.39	\$0.33	18.2%	\$2.05	\$1.28	60.2%
Miles per Ride	9.0	12.9	-30.2%	11.2	1.7	558.8%
<b>Veterans Volunteers</b>						
Monthly Rides	65	11	490.9%	42	178	-76.4%
Monthly Cost	\$1,029	\$122	743.4%	\$598	\$1,170	-48.9%
Monthly Vehicle Mile	656	154	326.0%	531	1,814	-70.7%
New Riders This Month	8	3	166.7%	6.4	11.3	-43.4%
Cost per Ride	\$15.83	\$11.14	42.1%	\$14.22	\$6.57	116.4%
Cost per Mile	\$1.57	\$0.80	96.3%	\$1.13	\$0.64	76.6%
Miles per Ride	10.1	14.0	-27.9%	12.6	10.2	23.5%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	27	14	92.9%	9	151	-94.0%
Monthly Cost	\$1,292	\$790	63.5%	\$751	\$1,096	-31.5%
Monthly Vehicle Mile	187	101	85.1%	55	183	-69.9%
New Riders This Month	0	0	N/A	0.0	5.5	-100.0%
Cost per Ride	\$47.84	\$56.46	-15.3%	\$85.82	\$7.24	1085.4%
Cost per Mile	\$6.91	\$7.83	-11.7%	\$13.67	\$5.99	128.2%
Miles per Ride	6.9	7.2	-4.2%	6.3	1.2	425.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	3,474	0	N/A	773	862	-10.4%
Monthly Cost	\$260,476	\$0	N/A	\$44,747	\$22,985	94.7%
Monthly Vehicle Mile	28,314	0	N/A	4,965	2,732	81.8%
New Riders This Month	30	0	N/A	8.4	3.2	165.8%
Cost per Ride	\$74.98	N/A	N/A	\$57.89	\$26.66	117.2%
Cost per Mile	\$9.20	N/A	N/A	\$9.01	\$8.41	7.1%
Miles per Ride	8.2	N/A	N/A	6.4	3.2	100.0%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	0	261	-100.0%	134	387	-65.4%
Monthly Cost	\$0	\$1,753	-100.0%	\$842	\$2,552	-67.0%
Monthly Vehicle Mile	0	1,689	-100.0%	1,147	2,950	-61.1%
New Riders This Month	0	0	N/A	0.4	2.0	-80.0%
Cost per Ride	N/A	\$6.72	N/A	\$6.30	\$6.59	-4.4%
Cost per Mile	N/A	\$1.04	N/A	\$0.73	\$0.87	-16.1%
Miles per Ride	N/A	6.5	N/A	8.6	7.6	13.2%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	0	N/A	9	237	-96.2%
Monthly Cost	\$0	\$755	-100.0%	\$880	\$5,156	-82.9%
Monthly Vehicle Mile	0	0	N/A	72	986	-92.7%
New Riders This Month	0	0	N/A	1.1	4.8	-77.1%
Cost per Ride	N/A	N/A	N/A	\$96.86	\$21.78	344.7%
Cost per Mile	N/A	N/A	N/A	\$12.21	\$5.23	133.5%
Miles per Ride	N/A	N/A	N/A	7.9	4.2	88.1%

## INDIVIDUAL PROVIDER - PROGRAM

### 12-Month Averages

Provider - Program	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	2,733	975	180.3%	2,582	2,192	17.8%
Monthly Cost	\$80,371	\$27,502	192.2%	\$68,064	\$12,861	429.2%
Monthly Vehicle Mile	21,427	11,477	86.7%	20,934	6,745	210.4%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$29.41	\$28.21	4.3%	\$26.36	\$5.87	349.1%
Cost per Mile	\$3.75	\$2.40	56.3%	\$3.25	\$1.91	70.2%
Miles per Ride	7.8	11.8	-33.9%	8.1	3.1	161.3%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	20	-100.0%
Monthly Cost	\$402	\$215	87.0%	\$344	\$334	3.0%
Monthly Vehicle Mile	0	0	N/A	0	110	-100.0%
New Riders This Month	0	0	N/A	0.0	2.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$16.42	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.05	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.4	N/A
<b>Gateway Shuttle</b>						
Monthly Rides	56	83	-32.5%	63	140	-55.0%
Monthly Cost	\$468	\$0	N/A	\$536	\$1,027	-47.8%
Monthly Vehicle Mile	187	194	-3.6%	159	195	-18.5%
New Riders This Month	0	2	-100.0%	3.2	4.4	-27.3%
Cost per Ride	\$8.36	\$0.00	N/A	\$8.54	\$7.31	16.8%
Cost per Mile	\$2.50	\$0.00	N/A	\$3.37	\$5.26	-35.9%
Miles per Ride	3.3	2.3	43.5%	2.5	1.4	78.6%
<b>Mid Multnomah County</b>						
Monthly Rides	277	185	49.7%	202	534	-62.2%
Monthly Cost	\$6,645	\$5,511	20.6%	\$5,652	\$6,577	-14.1%
Monthly Vehicle Mile	1,223	851	43.7%	857	1,681	-49.0%
New Riders This Month	6	5	20.0%	7.4	16.4	-54.9%
Cost per Ride	\$23.99	\$29.79	-19.5%	\$28.00	\$12.31	127.5%
Cost per Mile	\$5.43	\$6.48	-16.2%	\$6.60	\$3.91	68.8%
Miles per Ride	4.4	4.6	-4.3%	4.2	3.1	35.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.0	0.3	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	3	-100.0%
New Riders This Month	0	0	N/A	0.0	0.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.60	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.7	N/A
<b>N/NE Shuttle</b>						
Monthly Ride	976	266	266.9%	659	928	-29.0%
Monthly Cost	\$18,230	\$16,888	7.9%	\$20,350	\$29,694	-31.5%
Monthly Vehicle Mile	7,290	1,640	344.5%	4,695	4,094	14.7%
New Riders This Month	63	2	3050.0%	57.6	47.3	21.8%
Cost per Ride	\$18.68	\$63.49	-70.6%	\$30.88	\$31.99	-3.5%
Cost per Mile	\$2.50	\$10.30	-75.7%	\$4.33	\$7.25	-40.3%
Miles per Ride	7.5	6.2	21.0%	7.1	4.4	61.4%
<b>STF Service</b>						
Monthly Ride	122	320	-61.9%	220	409	-46.2%
Monthly Cost	\$19,407	\$22,055	-12.0%	\$16,762	\$14,211	18.0%
Monthly Vehicle Mile	844	2,503	-66.3%	1,455	2,092	-30.4%
New Riders This Month	14	76	-81.6%	31.8	45.3	-29.8%
Cost per Ride	\$159.07	\$68.92	130.8%	\$76.22	\$34.75	119.3%
Cost per Mile	\$22.99	\$8.81	161.0%	\$11.52	\$6.79	69.7%
Miles per Ride	6.9	7.8	-11.5%	6.6	5.1	29.4%
<b>TriMet Service</b>						
Monthly Ride	4	0	N/A	0	520	-100.0%
Monthly Cost	\$9,541	\$8,235	15.9%	\$5,838	\$7,952	-26.6%
Monthly Vehicle Mile	82	0	N/A	7	2,964	-99.8%
New Riders This Month	3	0	N/A	0.3	38.8	-99.2%
Cost per Ride	\$2,385.16	N/A	N/A	\$17,513.74	\$15.29	114443.8%
Cost per Mile	\$116.35	N/A	N/A	\$854.33	\$2.68	31778.0%
Miles per Ride	20.5	N/A	N/A	20.5	5.7	259.6%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	238	74	221.6%	168	270	-37.8%
Monthly Cost	\$6,203	\$9,418	-34.1%	\$8,430	\$8,010	5.2%
Monthly Vehicle Mile	685	524	30.7%	932	1,218	-23.5%
New Riders This Month	11	35	-68.6%	37.0	23.5	57.4%
Cost per Ride	\$26.06	\$127.27	-79.5%	\$50.18	\$29.71	68.9%
Cost per Mile	\$9.06	\$17.97	-49.6%	\$9.05	\$6.58	37.5%
Miles per Ride	2.9	7.1	-59.2%	5.5	4.5	22.2%
<b>SW Shuttle Service</b>						
Monthly Rides	32	0	N/A	27	130	-79.2%
Monthly Cost	\$1,149	\$0	N/A	\$970	\$2,037	-52.4%
Monthly Vehicle Mile	135	0	N/A	122	324	-62.3%
New Riders This Month	0	0	N/A	1.4	9.3	-84.9%
Cost per Rider	\$35.91	N/A	N/A	\$36.04	\$15.72	129.3%
Cost per Mile	\$8.51	N/A	N/A	\$7.97	\$6.29	26.7%
Miles per Ride	4.2	N/A	N/A	4.5	2.5	80.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Apr 2021</b>	<b>Apr 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	375	210	78.6%	108	43	151.2%
Monthly Cost	\$5,700	\$10,272	-44.5%	\$6,220	\$1,598	289.2%
Monthly Vehicle Mile	1,798	1,075	67.3%	636	106	500.0%
New Riders This Month	46	22	109.1%	16.3	1.9	752.2%
Cost per Ride	\$15.20	\$48.91	-68.9%	\$57.41	\$37.16	54.5%
Cost per Mile	\$3.17	\$9.56	-66.8%	\$9.78	\$15.15	-35.4%
Miles per Ride	4.8	5.1	-6.3%	5.9	2.5	136.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.5	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$3	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	4	-100.0%
New Riders This Month	0	0	N/A	0.0	0.4	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.73	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.7	N/A
<b>STF Discretionary</b>						
Monthly Rides	142	129	10.1%	209	575	-63.7%
Monthly Cost	\$4,500	\$8,875	-49.3%	\$7,364	\$12,136	-39.3%
Monthly Vehicle Mile	876	461	90.0%	660	1,930	-65.8%
New Riders This Month	18	7	157.1%	20.0	26.6	-24.8%
Cost per Ride	\$31.69	\$68.80	-53.9%	\$35.21	\$21.11	66.8%
Cost per Mile	\$5.14	\$19.25	-73.3%	\$11.16	\$6.29	77.4%
Miles per Ride	6.2	3.6	72.2%	3.2	3.4	-5.9%
<b>STF Service</b>						
Monthly Rides	532	420	26.7%	433	424	2.1%
Monthly Cost	\$6,930	\$8,356	-17.1%	\$5,239	\$8,663	-39.5%
Monthly Vehicle Mile	793	796	-0.4%	781	1,243	-37.2%
New Riders This Month	18	69	-73.9%	29.5	25.7	14.8%
Cost per Ride	\$13.03	\$19.90	-34.5%	\$12.10	\$20.43	-40.8%
Cost per Mile	\$8.74	\$10.50	-16.8%	\$6.71	\$6.97	-3.7%
Miles per Ride	1.5	1.9	-21.1%	1.8	2.9	-37.9%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change

Programs	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
----------	----------	----------	----------	--------------	---------------	----------

**Multnomah Co. ADS Premium**

Monthly Ride	0	0	N/A	0.1	1.6	-93.8%
Monthly Cost	\$0	\$14	-100.0%	\$4	\$56	-92.9%
Monthly Vehicle Mile	0	0	N/A	1	15	-93.3%
New Riders This Month	0	0	N/A	0.1	0.5	-80.0%
Cost per Ride	N/A	N/A	N/A	\$49.17	\$35.31	39.3%
Cost per Mile	N/A	N/A	N/A	\$5.46	\$3.63	50.4%
Miles per Ride	N/A	N/A	N/A	9.0	9.7	-7.2%

**STF Service**

Monthly Ride	321	240	33.8%	190	233	-18.0%
Monthly Cost	\$5,562	\$10,303	-46.0%	\$6,059	\$10,501	-42.3%
Monthly Vehicle Mile	1,686	1,498	12.6%	1,131	1,301	-13.1%
New Riders This Month	30	67	-55.2%	30	49	-38.8%
Cost per Ride	\$17.33	\$42.93	-59.6%	\$31.90	\$45.15	-29.3%
Cost per Mile	\$3.30	\$6.88	-52.0%	\$5.36	\$8.07	-33.6%
Miles per Ride	5.3	6.2	-14.5%	6.0	5.6	7.1%

**Title XIX Non Medical**

Monthly Ride	0	1	-100.0%	0.0	0.6	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	9	-100.0%	0	5	-100.0%
New Riders This Month	0	0	N/A	0.0	0.3	-100.0%
Cost per Ride	N/A	\$0.0	N/A	N/A	\$0.17	N/A
Cost per Mile	N/A	\$0.0	N/A	N/A	\$0.02	N/A
Miles per Ride	N/A	9	N/A	N/A	8.3	N/A

**Downtown RideAbout**

Monthly Ride	100	140	-28.6%	111	192	-42.4%
Monthly Cost	\$1,210	\$1,288	-6.1%	\$1,257	\$1,824	-31.1%
Monthly Vehicle Mile	153	153	0.0%	145	154	-5.8%
New Riders This Month	0	2	-100.0%	4	6	-33.3%
Cost per Ride	\$12.10	\$9.20	31.5%	\$11.34	\$9.48	19.6%
Cost per Mile	\$7.91	\$8.42	-6.1%	\$8.69	\$11.86	-26.7%
Miles per Ride	1.5	1.1	36.4%	1.3	0.8	62.5%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Apr 2021</b>	<b>Apr 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	49	13	276.9%	28	121	-76.9%
Monthly Cost	\$120	\$1,769	-93.2%	\$1,947	\$5,319	-63.4%
Monthly Vehicle Mile	995	364	173.4%	526	1,015	-48.2%
New Riders This Month	3	0	N/A	2	4	-50.0%
Cost per Ride	\$2.45	\$136.04	-98.2%	\$68.51	\$43.99	55.7%
Cost per Mile	\$0.12	\$4.86	-97.5%	\$3.70	\$5.24	-29.4%
Miles per Ride	20.3	28.0	-27.5%	18.5	8.4	120.2%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	71	76	-6.6%	65	495	-86.9%
Monthly Cost	\$2,251	\$6,882	-67.3%	\$2,568	\$9,483	-72.9%
Monthly Vehicle Mile	713	375	90.1%	646	2,993	-78.4%
New Riders This Month	15	28	-46.4%	10	22	-54.5%
Cost per Ride	\$31.70	\$90.55	-65.0%	\$39.36	\$19.15	105.5%
Cost per Mile	\$3.16	\$18.35	-82.8%	\$3.97	\$3.17	25.2%
Miles per Ride	10.0	4.9	104.1%	9.9	6.0	65.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	0.2	17.0	-98.8%
Monthly Cost	\$0	\$140	-100.0%	\$3	\$601	-99.5%
Monthly Vehicle Mile	0	0	N/A	2	126	-98.4%
New Riders This Month	0	0	N/A	0.1	2.5	-96.0%
Cost per Ride	N/A	N/A	N/A	\$18.41	\$35.34	-47.9%
Cost per Mile	N/A	N/A	N/A	\$1.47	\$4.76	-69.1%
Miles per Ride	N/A	N/A	N/A	12.5	7.4	68.9%
<b>Veterans Volunteers</b>						
Monthly Rides	56	50	12.0%	34	162	-79.0%
Monthly Cost	\$1,240	\$1,685	-26.4%	\$440	\$1,505	-70.8%
Monthly Vehicle Mile	853	889	-4.0%	509	2,215	-77.0%
New Riders This Month	11	0	N/A	2	5	-60.0%
Cost per Ride	\$22.14	\$33.71	-34.3%	\$0.86	\$9.28	38.5%
Cost per Mile	\$1.45	\$1.90	-23.3%	\$12.85	\$0.68	26.5%
Miles per Ride	15.2	17.8	-14.3%	14.9	13.7	8.8%
<b>Wa Co DAVS</b>						
Monthly Rides	5	0	N/A	51	4	1175.0%
Monthly Cost	\$134	(\$9)	-1588.9%	\$1,204	\$181	565.2%
Monthly Vehicle Mile	152	0	N/A	190	37	413.5%
New Riders This Month	3	0	N/A	3.7	0.8	362.5%
Cost per Ride	\$26.80	N/A	N/A	\$23.84	\$40.87	-41.7%
Cost per Mile	\$0.88	N/A	N/A	\$6.33	\$4.87	30.0%
Miles per Ride	30.4	N/A	N/A	3.8	8.4	-54.8%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	0	2,806	-100.0%	1,761	8,350	-78.9%
Monthly Cost	\$0	\$246,597	-100.0%	\$169,227	\$249,840	-32.3%
Monthly Vehicle Mile	0	20,491	-100.0%	13,017	27,153	-52.1%
New Riders This Month	0	36	-100.0%	148.1	157.4	-5.9%
Cost per Ride	N/A	\$87.88	N/A	\$96.10	\$29.92	221.2%
Cost per Mile	N/A	\$12.03	N/A	\$13.00	\$9.20	41.3%
Miles per Ride	N/A	7.3	N/A	7.4	3.3	124.2%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	95	160	-40.6%
Monthly Cost	\$0	\$0	N/A	\$1,328	\$1,494	-11.1%
Monthly Vehicle Mile	0	0	N/A	801	378	111.9%
New Riders This Month	0	0	N/A	6.0	2.8	111.8%
Cost per Ride	N/A	N/A	N/A	\$14.02	\$9.34	50.1%
Cost per Mile	N/A	N/A	N/A	\$1.66	\$3.95	-58.0%
Miles per Ride	N/A	N/A	N/A	8.5	2.4	254.2%
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Apr 2021	Apr 2020	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,575	3,477	31.6%	3,871	5,560	-30.4%
Monthly Cost	\$52,292	\$51,696	1.2%	\$50,138	\$51,932	-3.5%
Monthly Vehicle Miles	17,629	17,656	-0.2%	16,883	17,361	-2.8%
On-Time Performance	99.6%	100.0%	-0.4%	99.8%	99.7%	0.1%
Cost per Ride	\$11.43	\$14.87	-23.1%	\$12.95	\$9.34	38.7%
Cost per Mile	\$2.97	\$2.93	1.4%	\$2.97	\$2.99	-0.7%
Miles per Roadcall	8,815	17,656	-50.1%	16,883	17,361	-2.8%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	668	230	190.4%	540	1,206	-55.2%
Monthly Cost	\$25,857	\$12,594	105.3%	\$19,910	\$29,690	-32.9%
Monthly Vehicle Miles	4,042	1,675	141.3%	2,924	5,410	-46.0%
On-Time Performance	98.0%	93.0%	5.0%	97.3%	91.6%	5.7%
Cost per Ride	\$38.71	\$54.76	-29.3%	\$36.89	\$24.61	49.9%
Cost per Mile	\$6.40	\$7.52	-14.9%	\$6.81	\$5.49	24.0%
Miles per Roadcall	4,042	1,675	141.3%	2,924	5,410	-46.0%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,515	2,090	20.3%	2,488	6,198	-59.9%
Monthly Cost	\$68,877	\$82,244	-16.3%	\$65,197	\$59,859	8.9%
Monthly Vehicle Miles	25,358	27,998	-9.4%	26,052	23,414	11.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	64.6%	-64.6%
Cost per Ride	\$27.39	\$39.35	-30.4%	\$26.21	\$9.66	171.3%
Cost per Mile	\$2.72	\$2.94	-7.5%	\$2.50	\$2.56	-2.3%
Miles per Roadcall	25,358	13,999	81.1%	26,052	23,414	11.3%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	5,866	4,273	37.3%	5,465	8,993	-39.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,626	16,578	42.5%	22,643	22,550	0.4%
On-Time Performance	97.5%	97.5%	0.0%	95.6%	96.1%	-0.5%
Cost per Ride	\$11.08	\$15.21	-27.2%	\$11.89	\$7.23	64.5%
Cost per Mile	\$2.75	\$3.92	-29.8%	\$2.87	\$2.88	-0.3%
Miles per Roadcall	23,626	16,578	42.5%	22,643	22,550	0.4%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	781	457	70.9%	749	1,051	-28.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$23,750	\$20,000	18.8%
Monthly Vehicle Miles	5,846	3,488	67.6%	4,992	6,364	-21.6%
On-Time Performance	94.0%	94.1%	-0.1%	93.4%	94.3%	-0.9%
Cost per Ride	\$25.61	\$43.76	-41.5%	\$31.72	\$19.03	66.7%
Cost per Mile	\$3.42	\$5.73	-40.3%	\$4.76	\$3.14	51.6%
Miles per Roadcall	5,846	3,488	67.6%	4,992	6,364	-21.6%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	8,396	5,970	40.6%	8,105	21,784	-62.8%
Monthly Cost	\$294,187	\$261,637	12.4%	\$292,722	\$329,581	-11.2%
Monthly Vehicle Miles	47,481	34,223	38.7%	46,084	43,957	4.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$35.04	\$43.83	-20.1%	\$36.12	\$15.13	138.7%
Cost per Mile	\$6.20	\$7.65	-19.0%	\$6.35	\$7.50	-15.3%
Miles per Roadcall	47,481	34,223	38.7%	46,084	43,957	4.8%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	526	281	87.2%	496	1,295	-61.7%
Monthly Cost	\$51,915	\$46,171	12.4%	\$51,657	\$58,163	-11.2%
Monthly Vehicle Miles	2,591	932	178.0%	2,415	4,741	-49.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$98.69	\$164.31	-39.9%	\$104.17	\$44.93	131.8%
Cost per Mile	\$20.03	\$49.54	-59.6%	\$21.39	\$12.27	74.3%
Miles per Roadcall	2,591	932	178.0%	2,415	4,741	-49.1%