

Bus Operator Restrooms

Improving the availability and quality of restroom facilities for TriMet operators is a fundamental commitment of the agency, and supports TriMet's culture of safety and security.

Restroom Continuous Improvement Team

- Operators
- Facilities
- Safety & Security
- Field Operations
- Garage Transportation Management
- Capital Projects
- Project Development & Permitting
- Planning & Policy

Overview

- 1. Needs and priority analysis**
- 2. Implementation updates**
- 3. Increase awareness of CIT, projects, and agency process for reporting issues.**

Annual Needs and Priority Analysis

- **Establish priorities for FY18**
- **Cost-benefit analysis**
 - Match investment to need
 - Account for lifecycle cost of capital investments
- **Time in the seat**
 - Identify safe, secure, and reliable mid-route facilities.
 - 15 routes where trips exceed 90 minutes
 - Line 4 and 20 exceed 2 hours

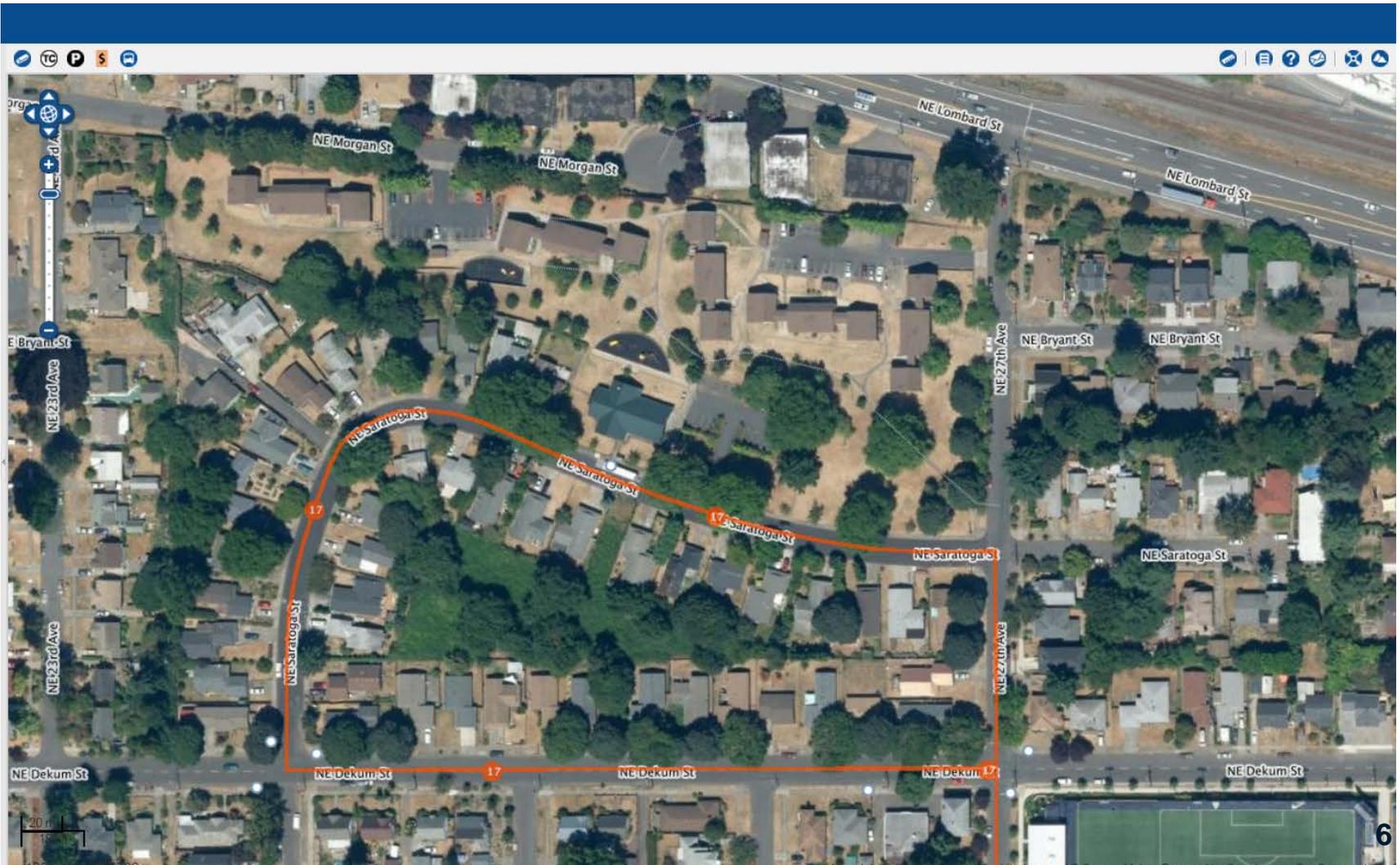
Annual Needs and Priority Analysis

Priority list;
rank routes
by time in the
seat.

#	Route	Buses/ week	Minutes between end- of-line restrooms (longest trip)
4	Division/Fessenden	542	129
20	Burnside/Stark	380	127
10	Harold St	183	111
75	39th Ave/Lombard	470	103
43	Taylor's Ferry Rd	73	100
17	Holgate/Broadway	369	95
72	Killingsworth/82nd Ave	694	94
35	Macadam/Greeley	274	93
30	Estacada	116	91

Focus on greatest
needs and increase
number of mid-
route facilities

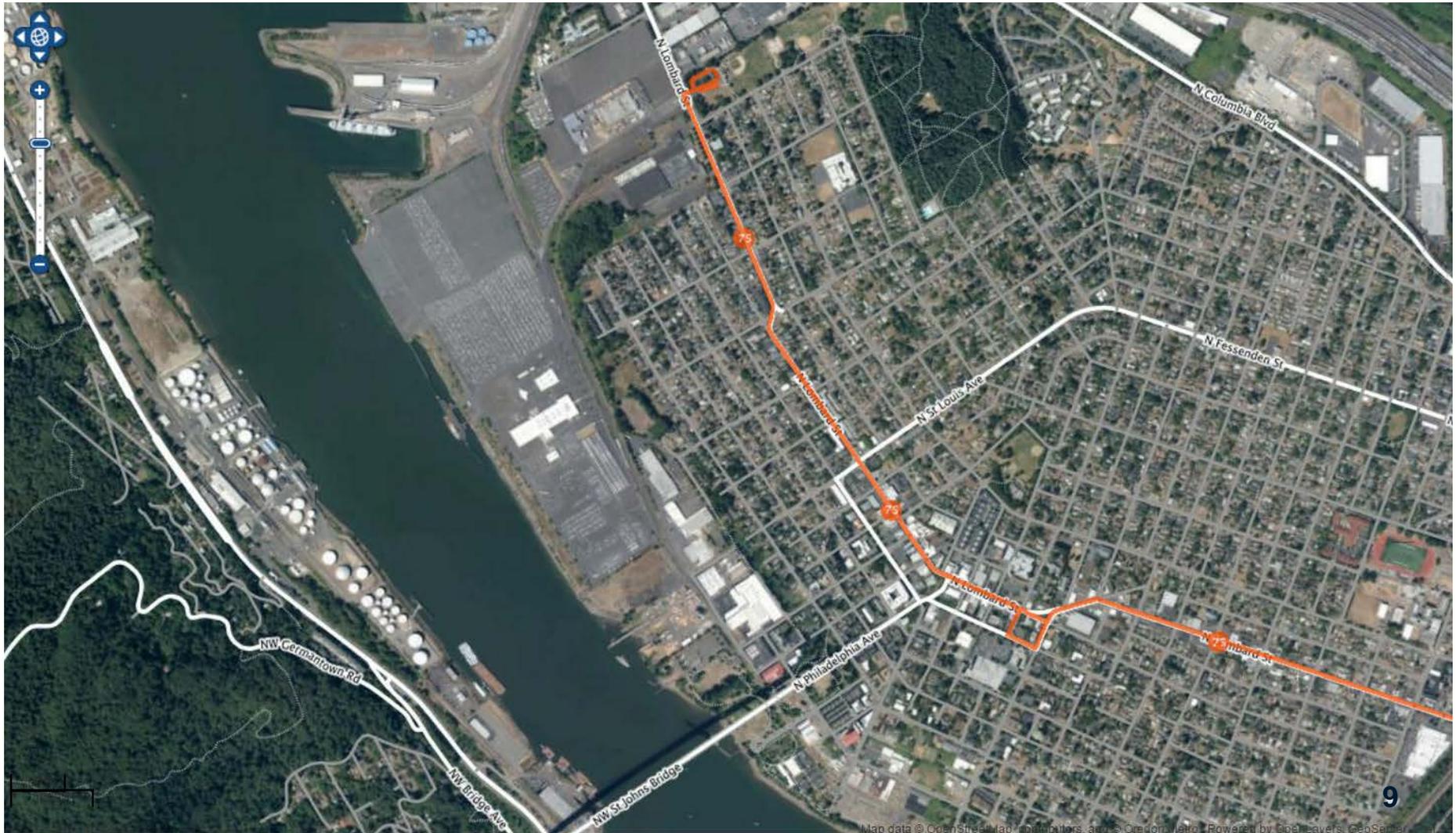
NE 27th Ave & Saratoga (Line 17)



NE 27th Ave & Saratoga (Line 17)



Pier Park (Line 44, 75)



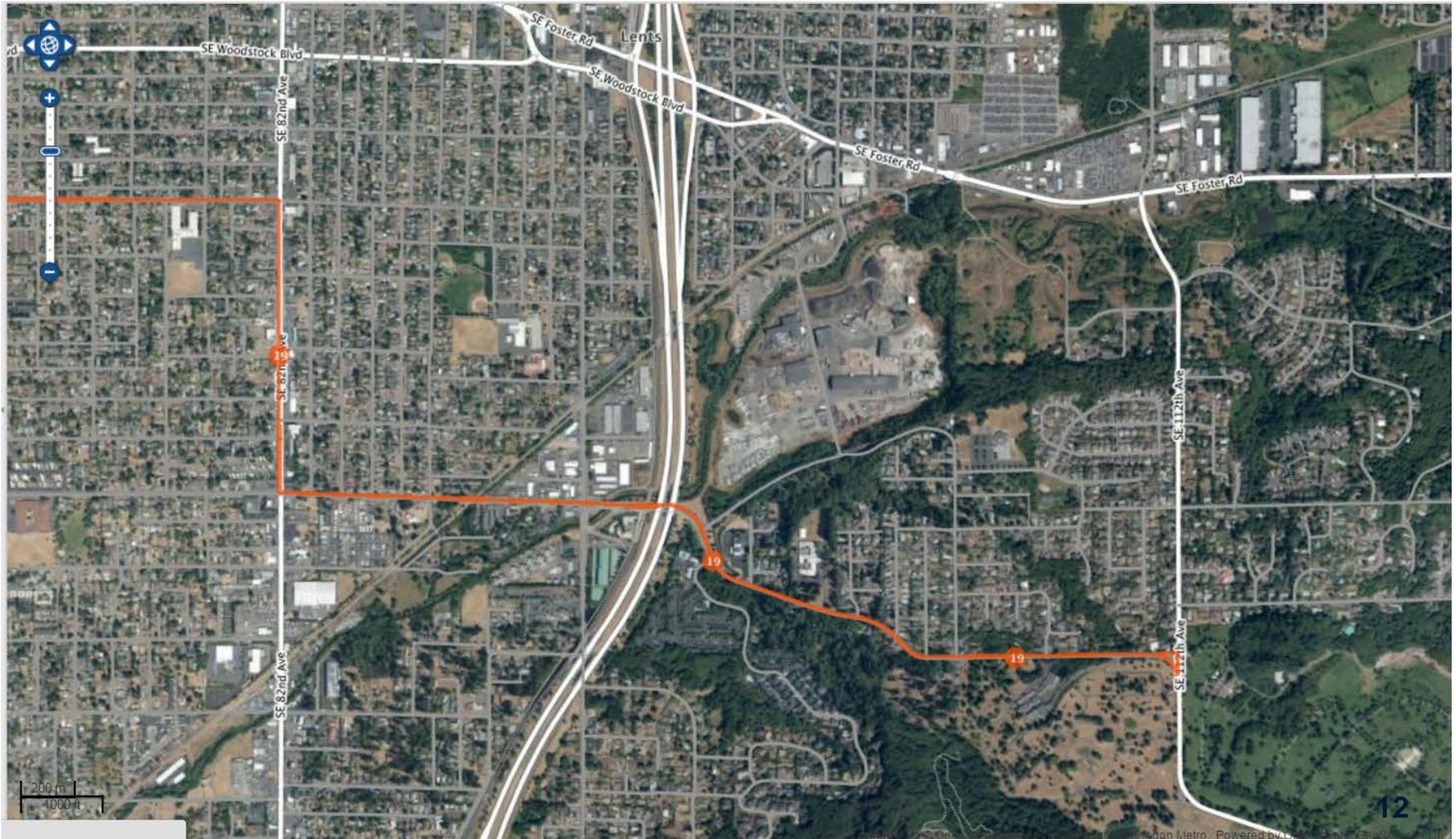
Pier Park (Line 44, 75)



Pier Park (Line 44, 75)



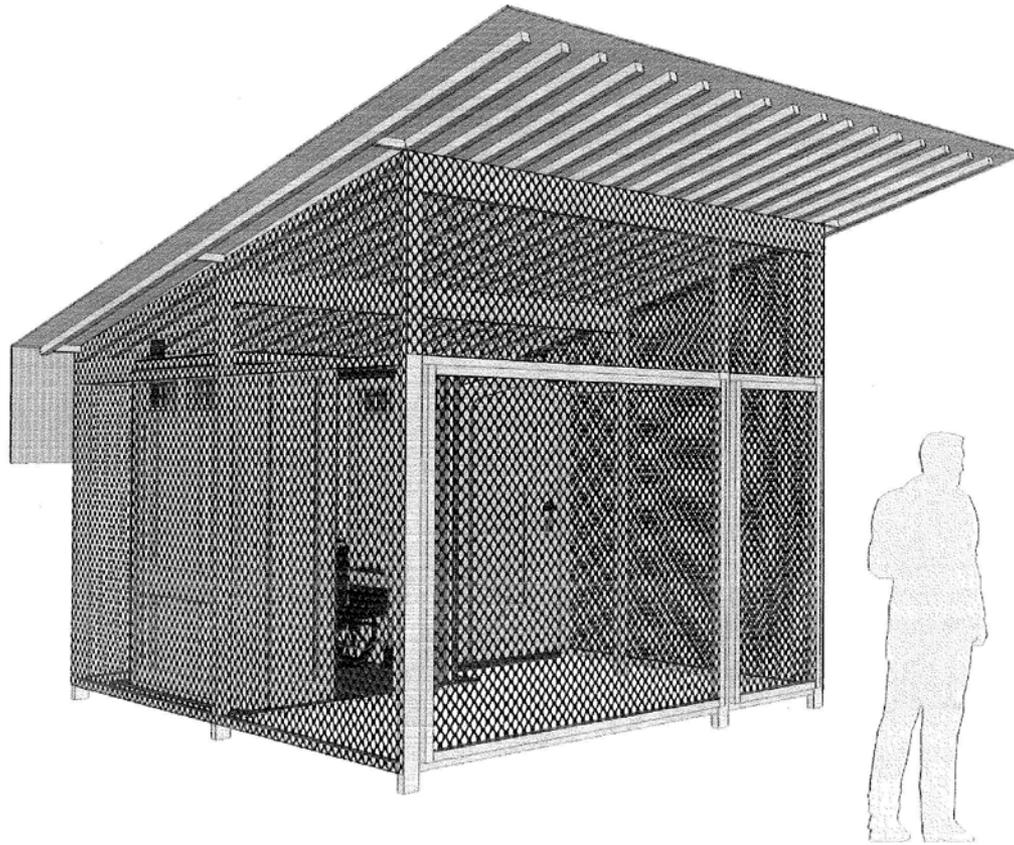
SE 92nd & Flavel (Line 19)



SE 92nd & Flavel (Line 19)



TRIMET FLAVEL RESTROOMS



Oregon City TC (Lines 35, 79)



Hollywood TC (Lines 66, 75, 77)



Operator Engagement

- **Present to Training Supervisors on CIT existence, projects underway, and how operators can report restroom issues.**
- **Bi-monthly bus garage visits**
- **Promote the Operator Gateway. Restroom issues can be reported, logged into database, assigned to staff, tracked, and staff can follow-up with operator.**

Continuous Improvement

- Annual analysis of priorities.
- Replace portables with new facilities; secure remaining.
- Form new partnerships, and revisit existing.
- Increase operator engagement; improve awareness of resources and projects. Educate on process for reporting issues.

Next steps

Deliver on FY17 planned projects

FY18 – FY20: Use Priority Matrix to continue implementing facility upgrades. Update Plan periodically to recognize changed circumstances.

Bi-monthly bus garage visits to engage and inform operators