TriMet Administrative Rules For the Transport of a Two-Wheeled Device ("Segways")

Authority: TMC 28.15(A) (11) July 1, 2009

The following Administrative Rules ("Rules") establish the requirements for the transport of a two-wheeled device ("Segway") on TriMet buses, light rail vehicles, WES commuter trains, and the operation of a two-wheeled device upon District property, in accordance with the TriMet Code ("TMC") Chapter 28. Nothing in these Rules is intended to prohibit the use of a two-wheeled mobility device upon the District Transit System as may be otherwise permitted by law.

Except as provided in Section 5 below, these Rules do not apply to the transport of two-wheeled devices such as bicycles, skateboards, Razor scooters and other non-powered devices of similar size or that are capable of collapsing to stowable size which are subject to applicable TMC and administrative requirements.

Nothing in these Rules or the existence of these Rules shall prevent the District from taking any lawful steps to protect the safety of its employees, passengers and the District Transit System. Specifically, these Rules do not authorize the transport of any device that is determined by TriMet to pose a safety risk and does not affect the prohibition against the transport of any liquid-powered device aboard any TriMet vehicle.

All capitalized terms contained herein shall have the same meaning as set forth at TMC Section 28.10.

1. Authority

The General Manager has authority to promulgate Rules governing the safe operation of the District Transit System. ORS 267.140. Further, the TMC provides for the promulgation of Administrative Rules to govern the transport of two-wheeled devices aboard TriMet vehicles (TMC Section 28.15 (A) (11)). The failure to abide by these Rules may result in a denial of boarding or request to depart a District Vehicle. In addition, in accordance with the TMC, Chapter 28, the violation of any Rules contained herein shall constitute a violation of the TMC and any such person in violation shall be subject to any and all remedies provided the TMC for a violation, including but not limited to a warning, citation or an exclusion.

2. <u>Policy: Requirements for the Transport and Operation of a Two-Wheeled Mobility Device upon a District Vehicle and the District Transit System</u>

It shall be the policy of the District to permit the transport and operation of a two-wheeled device upon a District Vehicle and District Transit System for persons using a two-wheeled device as a mobility device, subject to the fulfillment of the requirements

and conditions contained in these Rules. Further, a two-wheeled device used as a mobility device by an individual with a disability may occupy the space designated as a priority seating area within a light rail vehicle, WES commuter train, or bus.

3. Designation of a Two-Wheeled Device as a Mobility Device

Any individual seeking to transport a two-wheeled device aboard a District Vehicle or operate a two-wheeled device upon District property as a mobility device, may seek and shall be granted authorization for such transport and operation, and such authorization must be evidenced by the display of a blue wheelchair icon sticker ("Sticker") that also bears the TriMet logo. Both current users of mobility devices and persons that reside outside the region constituting the District Transit System ("Visitors"), must transport and operate a two-wheeled device as a mobility device under the terms described in Section 4.

A user of a two-wheeled device seeking to transport and operate the device as a mobility device may apply for and receive TriMet's approval to board, transport and operate the device on the District Transit System as a mobility device.

Permission shall be granted and the Sticker issued upon satisfactory completion of the following:

- a. <u>Application</u>. A person using a two-wheeled device as a mobility device must submit an application to the Customer Service Department of the District using the form provided for this purpose; and
- b. <u>Medical Certification</u>. The application must include medical verification of the condition that requires use of a mobility device. The medical certification must contain a statement that the individual uses the two-wheeled device as a mobility device or contain information that readily permits such a conclusion; and
- c. <u>Attendance at Orientation</u>. A person seeking authorization must attend a brief orientation to ensure that they know how to safely use and board the device on our system. This orientation will be similar to the existing ADA assessment process for users of wheelchairs and three-wheeled scooters. The orientation would address securement generally and issues specific to the particular two-wheeled device (turning off power to the device, boarding and deboarding the device, and securing and unsecuring the device).
- d. <u>Issuance and Display of Sticker.</u> A person satisfactorily completing the requirements of Paragraphs 3(a)-3(c) above shall be issued the blue wheelchair icon sticker that also bears the TriMet logo. To ensure the benefit of the Sticker for boarding TriMet vehicles, it should be displayed

at all times upon the two-wheeled device when the device is upon the District Transit System and a District Vehicle.

4. Use of Two-Wheeled Devices as Mobility Devices by Visitors to the District

Visitors to the District using a two-wheeled device as a mobility device are permitted to operate and transport the device as a mobility device on District Vehicles and the District Transit System if a Visitor presents either of the following to the District in advance of using the device on the District Transit System, or alternatively, carries the following upon their person for presentation to TriMet personnel in the field:

- a. Documentation from "home" jurisdiction transit system sufficient to confirm that the individual is an individual with a disability requiring the use of a mobility device; or
- b. Proof of residence outside the region constituting the District Transit System. State-issued identification listing an address of an individual shall be sufficient proof of residence.

5. Use of Two-Wheeled Devices that are NOT Mobility Devices

Use of a two-wheeled device (herein referred to in this paragraph as "Segways") that is not used as a mobility device is allowed only on low floor light rail vehicles and the WES commuter trains. A Segway not used as a mobility device, as designated in accordance with the requirements and conditions contained in these Rules, is permitted subject to the following rules:

- a. Only board through train doors displaying the bicycle symbol.
- b. Prior to boarding, allow other passengers to exit and enter the train first.
- c. Use the designated bicycle areas only, with one Segway per space. If non-bicycle or Segway riders are present in the designated bicycle area, politely ask them to move. Do not insist they move and do not attempt to remove or push them from the designated bicycle area.
- d. No part of a Segway may block the stairwells or aisles. Bicycles are not allowed in the space at the top of the stairs located at the front door of a train car.
- e. Segway users must yield priority-seating areas to seniors and people with disabilities.

- f. Segways must be reasonably clean. The district may refuse service to Segways that are excessively unclean or may require them to be deboarded.
- g. Segways are not permitted aboard train cars that are full, or where their presence aboard a train car will obstruct access to, from or within the train car, or where they will create a safety risk.
- h. The district may require Segways to leave a train car when overcrowded or in anticipation of overcrowding due to special events or other causes.

A two-wheeled device not used as a mobility device, as designated in accordance with the requirements and conditions contained in these Rules, is not permitted inside a bus, provided that skateboards, Razor scooters and other non-powered devices of similar size or that are capable of collapsing to stowable size are permitted on board TriMet vehicles subject to applicable TriMet Code provisions and administrative requirements.

These Rules supersede and replace in their entirety the Rules dated August 25, 2006