



Reimagine Public Safety Advisory Committee

November 15, 2021

Welcome and Agenda

1:00-1:10pm: Welcome and introductions (10 minutes)

1:10-1:15pm: Meeting overview (5 minutes)

1:15-1:25pm: General Manager and ATU President welcome (10 minutes)

1:25-1:35pm: Review Committee charge, meeting structure (10 minutes)

1:35-1:45pm: FY22 Committee Areas of Focus (10 minutes)

1:45-2:10pm: Training RFP discussion (25 minutes)

2:10-2:20 Community Feedback (10 minutes)

2:20-2:30pm: Closing remarks and next steps (10 minutes)

Goal: Begin Request For Proposal (RFP) conversation, outline draft framework, specifications & requirements aligned with TriMet standards.

Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at reimaginepublicsafety@trimet.org

Committee Documents

- Charter**
- Reimagine Safety Committee Role**
- Committee Purpose and Responsibilities**
- Conflict of Interest**
- Reimagine Background and Project Update**

Committee Role & Purpose

- The Committee is tasked with providing feedback, insight, and guidance to TriMet as it designs, implements and evaluates the effectiveness of new public safety programs as recommended by the Reimagine Public Safety initiative.
- Committee members are asked to consider the ideas and values expressed through community engagement, TriMet's values and mission, their own personal and professional experience, and local communities' needs as they provide feedback, insight, and guidance to TriMet as it designs, implements and evaluates the effectiveness of new public safety programs.

Responsibilities

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand



Reimagining Public Safety & Security on Transit

2021 (FY22) Project Focus Areas

Committee recommendations for re-investing the \$1.8 million

1. Training in anti-racism, cultural humility, mental health and de-escalation for TriMet employees
2. Increased presence of TriMet personnel and unarmed safety presence
3. Crisis intervention teams trained to deal with those in mental health crisis or other behavioral issues

Reimagine Strategies & Roles – Public Safety Advisory Committee

Reimagine Public Safety Advisory Committee

Tasked with providing feedback, insight, and guidance to TriMet as it designs, implements and evaluates the effectiveness of new public safety programs as recommended by the Reimagine Public Safety initiative.

Training	
1.3	Partner with community based organizations on the development and provision of training through micro grants and direct contracts
System Presence	
2.4	Work with the new Safety Advisory Committee, to build out potential cost effective pilot models for rider support/ rider advocate staffing and partnership approaches
2.5	Pilot new community support/rider advocate partnership models that focus on supporting riders and ensuring they feel safe and welcome on the system
3.1	Crisis intervention team: Work with community and jurisdictional partners to develop a new Crisis Team pilot model. Ensure model is reflective of the community and trained to address mental and behavioral health and other quality of life issues
Infrastructure	
5.3	Conduct stops and stations safety assessment review focusing first on communities of color followed by a review for low income service areas
5.4	Leverage the recent development of a regional pedestrian plan to partner with local and regional jurisdictions to improve infrastructure near our stops and stations with a focus on addressing ADA, security, lighting and related improvements.
5.6	Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, & low income neighborhoods, leveraging alternative funding sources
Communication	
6.1	Establish a new Safety & Security Advisory Committee to support the implementation of the recommendations and provide a public forum for moving forward
6.3	Create and launch communication and outreach a safety and security campaign
6.4	Implement quarterly reporting of safety and security on the system as part of General Manager Board briefings
6.5	Develop an annual Rider Club survey to help assess progress and stakeholder perceptions on the work as it moves forward
6.6	Convene an annual safety and security Public Forum

Reimagine Project Year 1

Training	
1.3	Partner with community based organizations on the development and provision of training through micro grants and direct contracts
System Presence	
3.1	Crisis intervention team: Work with community and jurisdictional partners to develop a new Crisis Team pilot model. Ensure model is reflective of the community and trained to address mental and behavioral health and other quality of life issues
Infrastructure	
5.6	Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, & low income neighborhoods, leveraging alternative funding sources
Communication	
6.4	Develop quarterly reporting of safety and security on the system report elements as part of General Manager Board briefings*
6.5	Develop an annual Rider Club survey to help assess progress and stakeholder perceptions on the work as it moves forward

Project Timeline: Year 1

January	February	March	April	May	June
Community Training grants	Crisis Intervention Team	Rider's Club Survey	Safety and security Report	Crisis Team RFP / Investment Plan	Stop & Stations Ranking and Assessment Tool

Strategy Build out

Thoughts, ideas or questions?

System Presence

Crisis intervention team:
Work with community and jurisdictional partners to develop a new Crisis Team pilot model. Ensure model is reflective of the community and trained to address mental and behavioral health and other quality of life issues



This town of 170,000 replaced some cops with medics and mental health workers. It's worked for over 30 years



**Reimagining Public Safety
Advisory Committee**

Community Training Grants

Reimagine Area of Focus: Training

Training

1.3	Partner with community-based organizations on the development and provision of training through micro grants and direct contracts	In progress
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- Review Community identified Training Categories
- Current Training Grant recommendations
- Training Grant Framework
- Community Training Grant Roles
- Next Steps

Community identified Training Categories

1. **Training in Anti-racism, and anti-stigma**
2. Training on De-escalation techniques and approaches
3. Training in cultural competency / cultural humility
4. Training on Implicit Bias
5. Training on supporting riders with disabilities
6. Training on supporting youth and seniors on the system
7. **Training on Trauma informed care**
8. Training on Diversity and Culture(s)
9. **Training on community history, events, social structures**
10. **Training concepts of racial identity, bias, privilege, and prejudice**
11. Training on supporting riders with mental or behavioral health challenges
12. **Training on resource referral on where resources for those experiencing significant poverty, homelessness, or mental health issues**
13. Civil Rights

***5 Areas in need of curriculum**

Training Grants (initial) Thoughts

- 8 to 15 grants
- Budget range \$5 to \$10K
- Specifications & requirements aligned with TriMet training standards

Recommended Training Methodology and approach

- Video based
- Online interactive
- Focused on increasing awareness and growing understanding across the identified areas
- Trainings include Pre & Post assessments

Mimi Bernal-Graves

TriMet Training & Development Coordinator
Learning Management System Program Manager

Training Grant Framework Presentation

Training Partner Role

- Provide a written curriculum plan that meets the awareness and learning goal of the identified training area
- Ensure the training includes engaging interactions, questions, activities, and simulations as necessary
- Provide training that is localized and sustainable in a format that can be supported and maintained
- Provide a training overview that describes how the approach will work as a video based training integrated into TriMet's LMS/ ELearning Platform
- Provide the training, materials, and any related content for the successful delivery of the training
- Work with TriMet staff to successfully capture the training product and integrate it into TriMet's LMS/ ELearning Platform

TriMet Training Partner Support

- Outline the training specification needs, required components, and goals
- Maintaining a FAQ webpage during the procurement
- Hold a Training RFP orientation and information session after the procurement is launched to answer any pre-proposal questions
- As necessary TriMet will support the successful respondent's ability to capture the training on a video platform that will work for TriMet's LMS/ ELearning Platform (MP4 Format)
- TriMet will work with the successful respondents to integrate their training plan and product into TriMet's Learning Management System LMS/ ELearning Platform

Next Steps & Questions

- *November –review survey responses, and feedback, and integrate into draft RFP and areas of focus*
- *December – complete draft framework for RFP*
- *January – Committee review final RFP language for new training partners & resources*
- *January – Launch RFP*

- **Questions?**

- **Homework-** Committee members send us any community contacts that may be interested in developing or providing training in response to the upcoming RFP

Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.

General Information

- Customer Service 503-238-7433 (503-238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at Comments@trimet.org
- Comments for Reimagine Public Safety Committee
reimaginepublicsafety@trimet.org or voicemail 503-962-7686

Questions?

Website:

trimet.org/publicsafety

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686