



Reimagine Public Safety Advisory Committee

April 19, 2022

Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand

Welcome and Agenda-draft

3:30-3:40pm: Welcome and introductions (10 minutes)

3:40-3:45pm: Meeting overview (5 minutes)

3:45-3:50pm: Safety and Security update(5 minutes)

3:50-3:55pm: RFP Update (1.3) (5 minutes)

3:55-4:15pm: Transit Police Department (20 minutes)

4:15-4:45pm: Reimagine Public Safety Update (30 minutes)

4:45-4:55pm: Community Feedback (10 minutes)

4:55-5:00pm: Closing remarks and next steps (5 minutes)

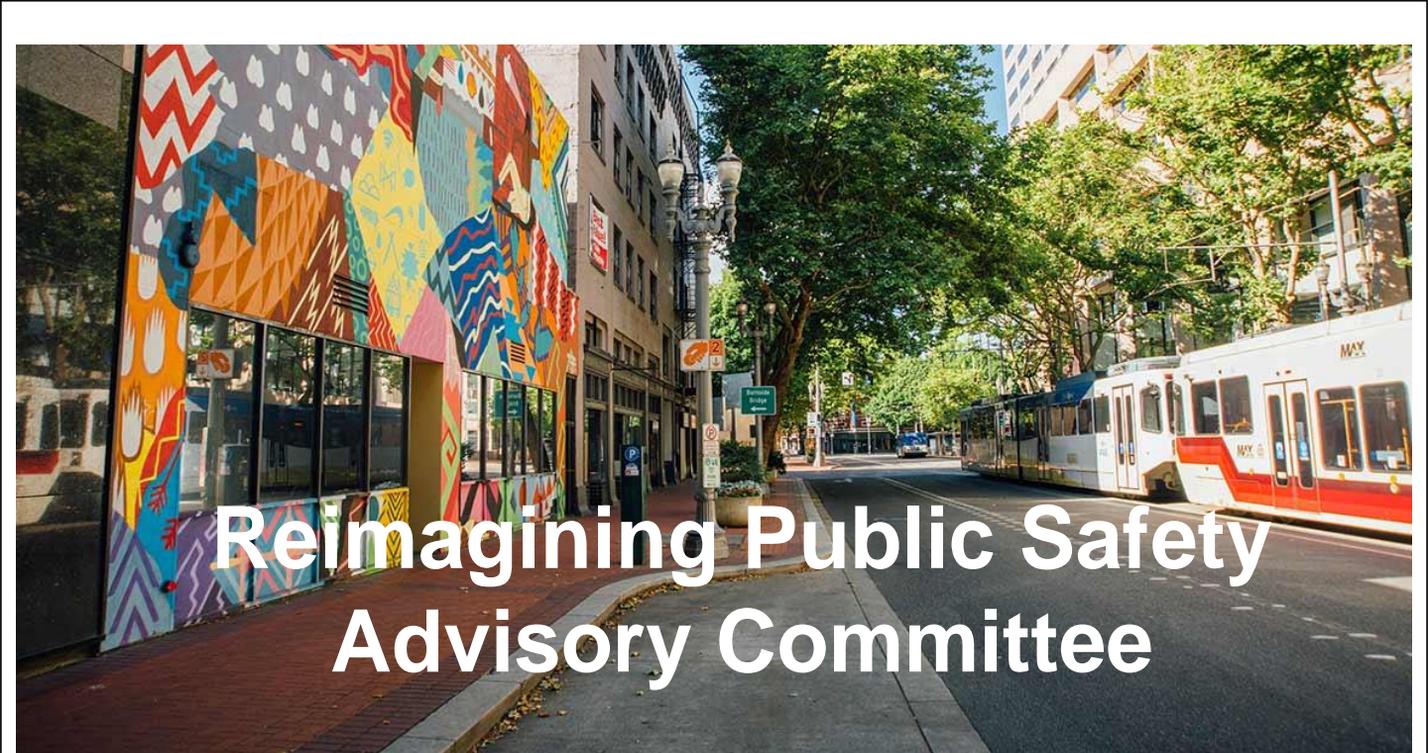
Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at reimaginepublicsafety@trimet.org

Committee Activities

| April | May | June | July | August | September |
|--|--|--|---|--|---|
| Training RFP closed | Training contracts established | Training proposal build out begins | Training proposal development continues | Training proposal development continues | Training integrated into TriMet LMS completed* |
| 3.1 Crisis Intervention update: Transit Police Name discussion to Service Outreach and Referral Team (SORT) | 3.1 Recap | 3.1 Update | 3.1 Update | Systems presence 2.4,2.5,3.1 | Systems presence 2.4,2.5,3.1 |
| 1.3 RFP update | 6.4 Safety and security Report overview | 6.4 Safety and security Report overview | 5.6 Stop & Stations Ranking and Assessment tool review | | |
| Quarterly Reimagine Public Safety Project update | | | | Quarterly Reimagine Public Safety Project update | |



Reimagining Public Safety Advisory Committee

Security Update

**Pat Williams, Director, Security & Emergency
Management**



Reimagining Public Safety Advisory Committee

Community Training Grants RFP Initiative 1.3

RFP Proposals

Category 1 - Rider Support Training

* 2 proposers

- BIPOC Riders and other marginalized communities *
- Youth (ages 10-19) *
- Seniors
- LGBTQ+ *
- Rider support for ELL
- Individuals experiencing physical disabilities

Category 2 - Enhanced Rider Engagement & Support Training

- De-escalation/defusing conflict *
- Trauma informed care
- Resource referral approaches

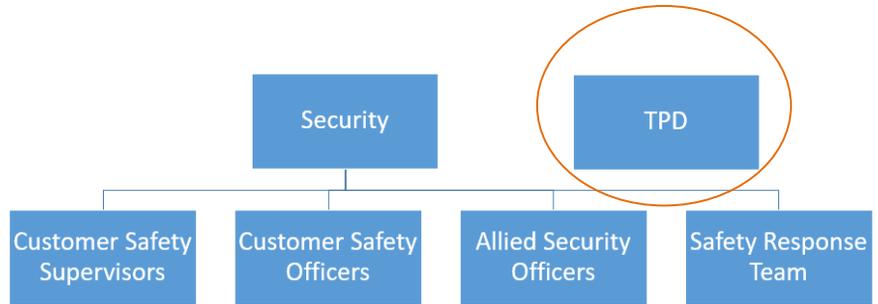
Category 3 - Enhanced, Community-informed Diversity, Equity, and Inclusion Training in support of our BIPOC and other traditionally marginalized community riders

- Cultural competency, cultural humility and bias (implicit and explicit) *
- Anti-racism and anti-stigma
- Racial Identity, Privilege and Prejudice *

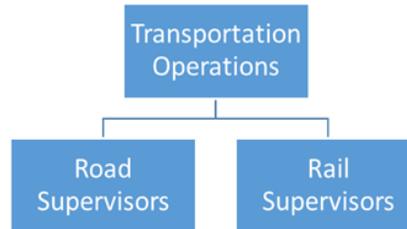
Next Steps & Questions

- **April-Score RFP**
 - Proposal evaluation and scoring
 - Final decision
- **May** – Training contracts established
- **June-** Training proposal build out begins
- **July-** Training proposal development continues
- **August-** Training proposal development continues

Safety and Security Division Teams



Transportation Division Positions





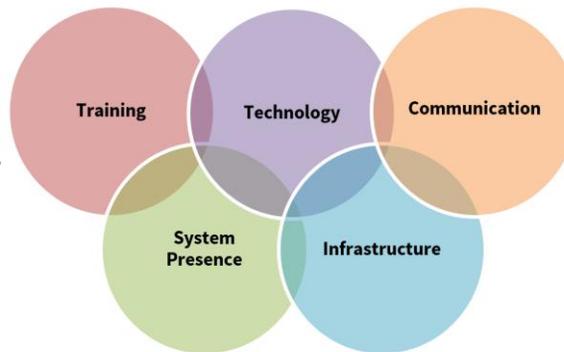
Reimagining Public Safety Initiatives Update

**Marissa Clarke, Senior Coordinator,
Community Engagement Programs**

Committee and staff recommendations

1. Training in anti-racism, cultural humility, mental health and de-escalation for TriMet employees
2. Increased presence of TriMet personnel and unarmed safety presence
3. Crisis intervention teams trained to deal with those in mental health crisis or other behavioral issues

5 areas of focus



24 Initiatives

- Training (3)
- System Presence (7)
- Technology (2)
- Infrastructure (6)
- Communication (6)

Internal and Committee Roles

- **TriMet's General Manager assigned the work to nine divisions and multiple departments across the agency.**
- **Project recommendations have been separated into two areas of work**
 - **Internal staff build out**
 - **Reimagine Public Safety Advisory Committee**

Reimagine Initiatives & Roles - Staff

Training

- ✓ **1.1** Audit current training and identify new and or updated training for employees ensuring training topics include anti-racism, cultural competence, de-escalation, mental health first aid, and other elements identified by the committee - for Safety and security staff.
- **1.2** Mandatory De-escalation training for all front line staff and more - see list

System Presence

- ✓ **2.1** Ensure that security personnel on the system will have participated in the first rounds of new training focused in to creating a safe and welcoming system for all.
- ✓ **2.2** Develop and launch a new pilot program for TriMet personnel to ride trains at night, providing more presence and support for riders
- ✓ **2.3** Develop opportunities for TriMet leadership, including Directors and Managers, to be more present on the system to strengthen insight on system challenges and opportunities and support efforts to help create a safer and welcoming system for all.
- **3.2** Implement the new pilot model (Crisis Response Team)

Technology

- ✓ **4.1** Convene new IT/Safety task force to review security technology needs and exploring the following elements:
- ✓ **4.2** Include MAX silent alarm capacity in the design on the new type 6 Light Rail Vehicles

Infrastructure

- ✓ **5.1** Conduct a lighting audit on platforms and transit centers
- ✓ Conduct a lighting audit on platforms and transit centers
- **5.2** Complete a Crime Prevention Through Environmental Design (CPTED) study at three transit centers (highest crime)
- ✓ **5.5** Explore funding alternatives e.g. TriMet Foundation, to support infrastructure improvements

Communication

- ✓ **6.2** Identify resources to oversee Reimagine Transit Public Safety initiatives, and develop and evaluate performance metrics and outcomes to track progress

Reimagine Initiatives & Roles – Reimagine Public Safety Advisory Committee

Training

- ✓ **1.3** Partner with community based organizations on the development and provision of training through micro grants and direct contracts.

System Presence

- **2.4** Work with the new Safety Advisory Committee, to build out potential cost effective pilot models for rider support/ rider advocate staffing and partnership approaches.
- **2.5** Pilot new community support/rider advocate partnership models that focus on supporting riders and ensuring they feel safe and welcome on the system.
- **3.1 Crisis intervention team:** Work with community and jurisdictional partners to develop a new Crisis Team pilot model. Ensure model is reflective of the community and trained to address mental and behavioral health and other quality of life issues.

Infrastructure

- **5.3** Conduct stops and stations safety assessment review focusing first on communities of color followed by a review for low income service areas.
- **5.4** Leverage the recent development of a regional pedestrian plan to partner with local and regional jurisdictions to improve infrastructure near our stops and stations with a focus on addressing ADA, security, lighting and related improvements.
- **5.6** Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, & low income neighborhoods, leveraging alternative funding sources.

Communication

- ✓ **6.1** Establish a new Safety & Security Advisory Committee to support the implementation of the recommendations and provide a public forum for moving forward.
- **6.3** Create and launch communication and outreach a safety and security campaign.
- **6.4** Implement quarterly reporting of safety and security on the system as part of General Manager Board briefings.
- **6.5** Develop an annual Rider Club survey to help assess progress and stakeholder perceptions on the work as it moves forward.
- **6.6** Convene an annual safety and security Public Forum.

Strategy Update: Training

| # | Area of Focus | Status |
|-----|---|---|
| 1.1 | Audit current training and identify new and/or updated training for employees to ensure training topics include anti-racism, cultural humility, de-escalation, mental health first-aid and other elements identified by the committee |  |
| 1.2 | Mandatory de-escalation training for all front line staff | |
| 1.3 | Partner with community-based organizations on the development and provision of training through micro grants and direct contracts |  |
| 2.1 | Ensure that security personnel on the system will have participated in the first rounds of new training focused on creating a safe and welcoming system for all <ul style="list-style-type: none">• Security personnel have taken Mental Health First Aid, De-escalation, Communicating with People in Crisis, Bias Busting, Emotional Intelligence and Improving Interactions with those in Distress parts one and two |  |

Strategy Update: System Presence

| # | Area of Focus | Status |
|-----|--|---|
| 2.2 | Develop and launch a new pilot program for TriMet personnel to ride trains at night, providing more presence and support for riders |  |
| 2.4 | Develop opportunities for TriMet leadership, including Directors and Managers, to be more present on the system to strengthen insight on system challenges and opportunities and support efforts to help create a more safe and welcoming system for all |  |
| 2.5 | Work with the new Safety Advisory Committee to build out creative, cost effective pilot models for rider support, rider advocate staffing and partnership approaches | |
| 2.6 | Pilot new community support/rider advocate partnership models that focus on supporting riders and ensuring they feel safe and welcome on the system | |
| 3.1 | Work with community and jurisdictional partners to inform a new Crisis Team pilot model. Ensure model is reflective of the community and trained to address mental and behavioral health and other quality of life issues | |
| 3.2 | Implement the new pilot model | |

Strategy Update: Technology

| # | Area of Focus | Status |
|-----|--|---|
| 4.1 | Convene new IT/Safety task force to review security technology needs and develop RFPs exploring the new systems, resources and tools |  |
| 4.2 | Include MAX silent alarm capacity in the design on the new type 6 Light Rail Vehicles |  |

Strategy Update: Infrastructure

| # | Area of Focus | Status |
|-----|---|---|
| 5.1 | Conduct a lighting audit on platforms and transit centers |  |
| 5.2 | Complete a Crime Prevention Through Environmental Design (CPTED) study at three transit centers (highest crime) |  |
| 5.3 | Conduct stops and stations infrastructure safety infrastructure assessment review focusing first on communities of color followed by a review for low income service areas* | |
| 5.4 | Leverage the development of a regional pedestrian plan to partner with local and regional jurisdictions to improve infrastructure near our stops and stations with a focus on addressing ADA, security, lighting and related improvements | |
| 5.5 | Explore funding alternatives e.g. TriMet Foundation, to support infrastructure improvements |  |
| 5.6 | Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, and low income neighborhoods, leveraging alternative funding sources | |

Strategy Update: Communication

| # | Area of Focus | Status |
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| 6.1 | Establish a new Safety and Security Advisory Committee to support the implementation of the recommendations and provide a public forum for moving forward |  |
| 6.2 | Identify resources to oversee Reimagine Public Safety initiatives, and develop and evaluate performance metrics and outcomes to track progress |  |
| 6.3 | Create and launch communication and outreach a safety and security campaign | |
| 6.4 | Implement quarterly reporting of safety and security on the system as part of General Manager Board briefings | |
| 6.5 | Develop an annual Rider's Club survey to help assess progress and stakeholder perceptions on the work as it moves forward | |
| 6.6 | Convene an annual safety and security public forum | |

Next Steps

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Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.

General Information

- Customer Service 503-238-7433 (503 -238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at Comments@trimet.org
- Comments for Reimagine Public Safety Committee
reimaginepublicsafety@trimet.org or voicemail 503-962-7686

Questions?

Website:

trimet.org/publicsafety

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686