



Reimagine Public Safety Advisory Committee

May 17th, 2022

Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand

Welcome and Agenda-draft

3:30-3:40pm: Welcome and introductions (10 minutes)

3:40-3:45pm: Meeting overview (5 minutes)

3:45-3:50pm: Safety and Security update(5 minutes)

3:50-3:55pm: RFP Update (1.3) (5 minutes)

3:55-4:10pm: Review of teams on the system and ride alongs (15 minutes)

4:10-4:35pm: Review of quarterly Security report (6.4) (25 minutes)

4:35-4:45pm: Community Feedback (10 minutes)

4:45-5:00pm: Closing remarks and next steps (5 minutes)

Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at reimaginepublicsafety@trimet.org



Reimagining Public Safety Advisory Committee

Security Update

**Pat Williams, Director, Security & Emergency
Management**

Reimagining Public Safety Advisory Committee

**Community Training Grants RFP
Initiative 1.3**

**Adam Jenkins, Annadiana Johnson,
Celess Roman, Mahesh Rao Udata**

Proposal Evaluations

Category 1 - Rider Support Training

* 2 proposers

- ✓ BIPOC Riders and other marginalized communities *
- ✓ Youth (ages 10-19)*
- ✓ Seniors
- ✓ LGBTQ+*
- ✓ Rider support for ELL
- ✓ Individuals experiencing physical disabilities

Category 2 - Enhanced Rider Engagement & Support Training

- De-escalation/defusing conflict *
- *Trauma informed care*
- *Resource referral approaches*

Category 3 - Enhanced, Community-informed Diversity, Equity, and Inclusion Training in support of our BIPOC and other traditionally marginalized community riders

- Cultural competency, cultural humility and bias (implicit and explicit)*
- Anti-racism and anti-stigma
- Racial Identity, Privilege and Prejudice*

Next Steps & Questions

- **May** - Proposal evaluation and scoring
- **June**- Training contracts established
- **July**- Training proposal build out begins
- **August**- Training proposal development continues



Reimagining Public Safety Review

System Safety Staffing Recap
Marissa Clarke

Review of teams on the system

February

Overview
of all
positions

March

Safety
Response
Team

April

Transit
Police
Department

Review

Field Supervisors- Assist riders and employees, respond to serious incidents and emergencies, encourage safe behavior, report serious concerns to Operations Command Center, police, or emergency responders



Customer Safety Supervisors and Customer Safety Officers- Work together to patrol the system, supervisors enforce rules and check fare, assist riders and employees, report serious concerns to Operations Command Center, police, or emergency responders



Review

Safety Response Team- Provide a presence on the system while assisting riders and employees. Discourage inappropriate behavior, conduct social service outreach, providing referrals to health, housing, and addiction recourses, offer conflict resolution and perform first aid.



Review

Allied Transit Security- Patrol the system, discourage inappropriate behavior, report serious concerns to police and emergency responders, assists riders and employees, and encourages safe behavior

Transit Police- Taskforce model, patrols the system, discourages inappropriate behavior, responds to serious incidents, enforces local and state laws, assists riders and employees



Ride Alongs

Safety Response Teams

Lee Hunter, Assistant Manager Safety Response Team

Email: hunter@trimet.org

Cell: 503-729-2900

Transit Police

Sergeant Jessy Brown

Email: jessy.brown@mcsso.us



Quarterly Public Safety Report Template

Initiative 6.4

Initiative 6.4

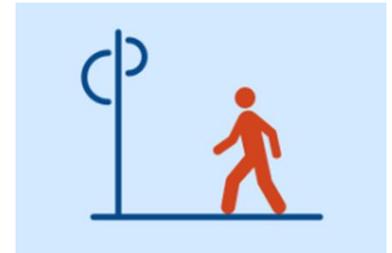
“Implement quarterly reporting of security on the system as part of the General Manager Board briefings”

Potential System Safety Report Areas

- **Multnomah County District Attorney**
- **Customer Safety Supervisors and Customer Safety Officers**
- **Safety Response Team**
- **Allied Security**
- **Transit Police**
- **Other**

Multnomah County District Attorney- addresses crimes against riders and TriMet employees through the regions Justice System

- # of prosecutions
- Types of prosecuted offenses
- Other?



Customer Safety Supervisors and Customer Safety Officers- provide rider support and fare enforcement

- # Ride Guide & Scheduling information
- # of fare citations
- # of exclusions
- Other?



Safety Response Team- Rider support, engagement, and recourse referral

- # of contacts
- # and type of referrals
- Location of interactions
- Other?



Allied Security- Provides security on the system

- # of contacts
- # and type of referrals
- Location of interactions
- Other?



Transit Police- Managed by Multnomah County Sheriff's Office, 6 partner agencies

- Type and # of contacts
- # of calls for service
 - Multnomah
 - Clackamas
 - Washington



Other System Safety reporting elements?

- What other things would folks like to see added?
- Are there reporting models TriMet should try and learn from or work to replicate?
- What does Safe and Welcoming mean to you?
- How is safety defined by your community or communities?



Next Steps & Homework

- Review the list of initial ideas
- Work with your agency to identify other elements of a public safety report you feel the community would like to see included
- Complete the meeting follow up questionnaire and submit it in time for your feedback to be integrated in the draft report list
- Committee will review updated and integrated list at June Meeting

Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.

General Information

- Customer Service 503-238-7433 (503-238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at Comments@trimet.org
- Comments for Reimagine Public Safety Committee
reimaginepublicsafety@trimet.org or voicemail 503-962-7686

Questions?

Website:

trimet.org/publicsafety

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686