

June 21, 2022



Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others

- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand



Welcome and Agenda-draft

3:30-3:40pm: Welcome and introductions (10 minutes)

3:40-3:45pm: Meeting overview (5 minutes)

3:45-3:50pm: Safety and Security update(5 minutes)

3:50- pm: RFP Update (1.3) (X minutes)

4:10-4:35pm: Review of quarterly Security report (6.4) (25 minutes)

4:35-4:45pm: Community Feedback (10 minutes)

4:45-5:00pm: Closing remarks and next steps (5 minutes)



Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at <u>reimaginepublicsafety@trimet.org</u>





Security Update
Pat Williams, Director, Security & Emergency
Management





Advisory Committee Members: Annadiana Johnson, Adam Jenkins, Celess Roman **TriMet Staff:** Marissa Clarke, Mimi Bernal-Graves, Amparo Agosto, Thomas Hunt



Proposal Evaluations

Category 1 - Rider Support Training

* 2 proposers

- ✓ BIPOC Riders and other marginalized communities*
- ✓ Youth (ages 10-19)*
- ✓ Seniors
- ✓ LGBTQ+*
- ✓ Rider support for ELL
- ✓ Individuals experiencing physical disabilities
- Individuals Experiencing a Mental Health Crisis
- Individuals who may be experiencing homelessness or houseless rider support

Category 2 - Enhanced Rider Engagement & Support Training

- ✓ De-escalation/defusing conflict *
- ✓ Trauma informed care
- ✓ Resource referral approaches

Category 3 - Enhanced, Community-informed Diversity, Equity, and Inclusion Training in support of our BIPOC and other traditionally marginalized community riders

- ✓ Cultural competency, cultural humility and bias (implicit and explicit)*
- ✓ Anti-racism and anti-stigma
- ✓ Racial Identity, Privilege and Prejudice*



Review Criteria Scoring and Selection

	Possible Points	
Training curriculum outline and or overview	40	
Ability to be integrated into TriMet's LMS (scored by TriMet)	10*	
Proposer qualifications related to the training area	10	
Experience in providing training on topic	10	
Training Background and history	10	
Success Metrics – how will training success be measured	10	
Retention Metrics – how will post-training retention be assessed	10	
Proposed Training Time - Not Scored		
TOTAL POSSIBLE POINTS		90

100% Outstanding (i.e., an A+ grade, or nothing else compares)
90% Excellent (i.e., a solid A grade)
80% Very Good (i.e., an A- or B+ grade)

70% Good (i.e., a solid B grade, or above-average)
60% Fair (i.e., a low B grade, or still above average)
50% Average (i.e., a solid C grade, or not good, but not

40% Poor (i.e., a low C grade, or slightly below average qualifications and experience)

bad)



Evaluation Summary

Proposers strengths

- Qualifications
- Experience

Lack of details

- Incomplete proposals
- Minor edits/changes when one or more category was submitted

Unsubstantiated Content

- Outline and overview
- Success Metrics
- Retention metrics
- Training background



NEXT STEPS

Poll all Committee Members on next steps:

- Ask the respondents to resubmit more detailed responses/additional information?
- Not awarding any of the proposals for the categories where the responses did not meet standards?
- Move forward with proposals for the categories that were ranked <u>Good</u> and <u>Average</u>?
- Move forward with proposals for the categories with <u>Good only?</u>
- Proceed with the two proposals from <u>category one only</u> AND move onto a direct contract with organizations that specialize in the areas currently lacking quality proposals?





Initiative 6.4



Initiative 6.4

"Implement quarterly reporting of security on the system as part of the General Manager Board briefings"



Additional Security Report Areas

Elements presented:

- Multnomah County District Attorney
- Customer Safety Supervisors and Customer Safety Officers
- Safety Response Team
- Allied Security
- Transit Police



Multnomah County District Attorney

Elements presented:

- # of prosecutions
- Types of prosecutions
- Demographics



Customer Safety Supervisors and Customer Safety Officers

- # of citations
- # of exclusions
- Demographics



Safety Response Team

- # of contacts
- # of and types of referrals
- Location of interactions
- Demographics of staff and contacts



Allied Security

- # of contacts
- # of and types of referrals
- Location
- Demographics of contacts



Transit Police

- # of and types of contacts
- Demographics of contacts



Next Steps & Homework

- Staff will review all feedback
- Staff will send out "final" report template for final review
- Finalized during July meeting



Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.



General Information

- Customer Service 503-238-7433 (503 -238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at <u>Comments@trimet.org</u>
- Comments for Reimagine Public Safety Committee
 reimaginepublicsafety@trimet.org or voicemail 503-962-7686



Questions?

Website:

trimet.org/publicsafety

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686

