



Reimagine Public Safety Advisory Committee

September 20, 2022

Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand

Welcome and Agenda

3:30-3:40pm: Welcome and introductions (10 minutes)

3:40-3:45pm: Meeting overview (5 minutes)

3:45-3:50 pm: Safety and Security update (5 minutes)

3:50- 3:55 pm: Project timeline (5 minutes)

3:55-4:05 pm: Final Review Quarterly Security Report (6.4) (10 minutes)

4:05-4:35pm: 2023 Survey (30 minutes)

4:35-4:45pm: Rider Ambassador/ SRT (10 minutes)

4:45-4:55 Community Feedback (10 minutes)

4:55- 4:00pm: Closing remarks and next steps (5 minutes)

Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at reimaginepublicsafety@trimet.org



Reimagining Public Safety Advisory Committee

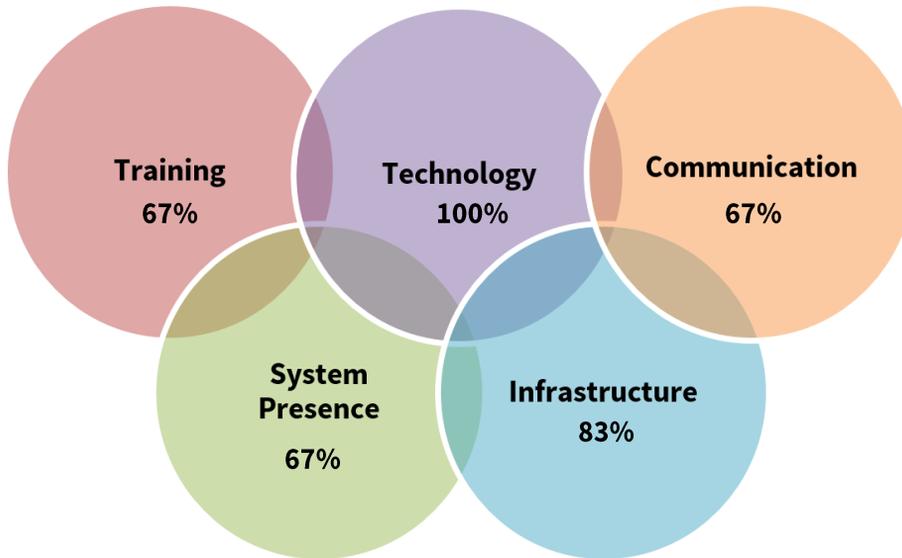
Security Update

**Pat Williams, Director, Security & Emergency
Management**

Project Timeline

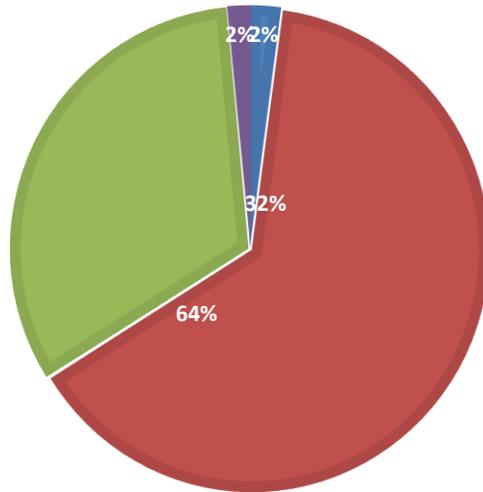
September	October	November	December
<ul style="list-style-type: none">• Safety Quarterly Report Final Review (6.4)• Draft Survey Template Discussion (6.5)• Rider Ambassador / SRT Concept Overview and Homework (2.4, 2.5)<ul style="list-style-type: none">• CBO Rider Advocate Program	<ul style="list-style-type: none">• Gather SRT/Ambassador feedback elements (2.4, 2.5)• Final Spring 2023 Survey Template (6.5)• Stops & Stations presentation (5.3, 5.4, 5.6)• 1 on 1 staff check ins with members & recommendations for moving forward	<ul style="list-style-type: none">• Individual Member Meeting Report Outs• Reimagine Report/Project Review• Lessons Learned/Future Work	<ul style="list-style-type: none">• Change meeting to Dec. 13th <p>Reimagine Celebration - January</p>

Project Review



FY' 22 Reimagine Public Safety Spend

■ Training ■ Safety Response Team ■ Staffing (TriMet & Multnomah County) ■ Materials & Services



\$2,076,819 TOTAL



Quarterly Public Safety Report Template

Initiative 6.4

Engagement Overview

May

- Reviewed teams on the system
 - Reviewed initiative
- Introduction to report

June

- Homework
- Reviewed feedback
- Presented elements

July

- 1:1s with committee members to review

Sept.

- Sub – committee met
- Feedback integrated
- Final review

Table of Content

- Background
- Average Staffing Numbers at Time of Report
- Customer Safety Supervisors and Officers
- Safety Response Team
- Transit Police Division
- District Attorney
- Definitions

Background and Staffing

Review for internal, context for external

Staffing numbers to better understand the data

Customer Safety Supervisors and Officers

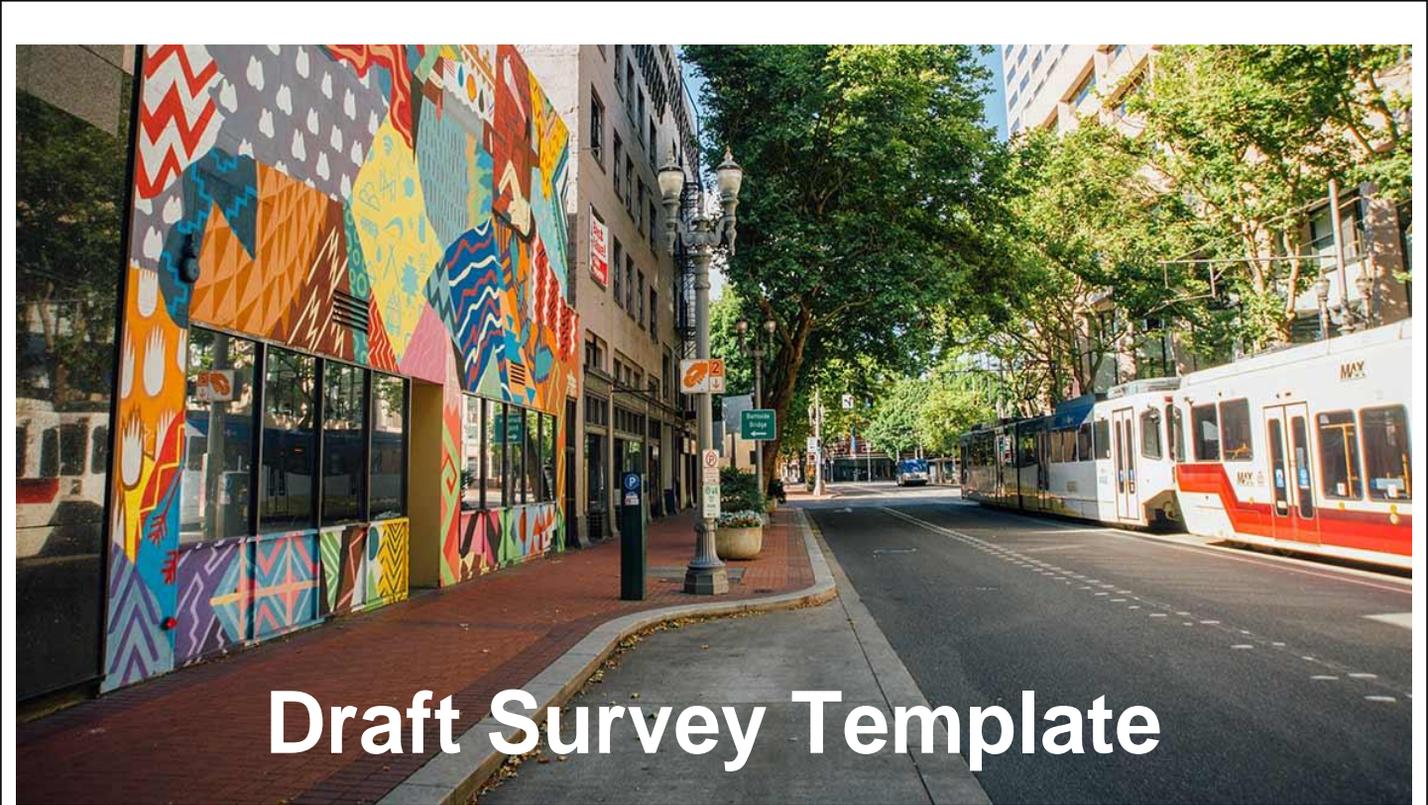
- Short review of duties
- Number of Warnings, Mass Transit Citations, Exclusions, and Oregon Uniform Citations
- Location by Transit Center
- Reason
- Racial Demographics of contacts (perceived)

Safety Response Team

- Short review of duties
- Number of contacts by county
- Activity that prompted interaction
- Reason for engagement
- Services referred
- Popular CBO/agency referrals
- Number of referrals

Transit Police Division

- Short review of duties
- Partner agencies
- Total dispatched calls by region
- Number of calls responded to by region
- Type of call
- Top location by region
- Average response time by region
- Average time spent on call by region
- Day and time call volume by region
- Perceived racial demographics and total number of arrests by Transit Police in Multnomah County



Draft Survey Template

Initiative 6.5

2023 Transit System Safety Survey Update

Goal

The spring survey goal is to take a real-time temperature check of how riders and communities feel about safety on the region's public transit system.

Outcomes

A successful outcome would be to better understand the trends, areas of growth, concerns, and opportunities for improvement three years later, after collaborating with the community through the Reimagining Public Safety and Security process.

2023 Transit System Safety Survey Update

After the survey, we want a better sense of our riders' and stakeholders' perspectives on:

- How has safety on the system changed or evolved, and what's different?
- How and or what things have gotten better?
- How and or have things gotten worse?
- What do folks feel is working, and what may still be needed?
- Feelings about the types of presence and/or the need for different safety strategies.

2023 Transit System Safety Survey Update

Additional Feedback goals

- Large response pool across the entire service district
- Distribution that includes CBOs, Schools, Institutional Partners, previous respondents
- Responses from across all the demographics, including a representation of diverse language-speaking communities

Spring Survey Feedback Timeline

August

DRAFT Survey –
Emailed as
homework
Committee
Members
check-ins via
email and
phone

September

Committee
Members check-
ins via email
and phone
Committee
Members check-
ins via email
and phone
Feedback
Review

December

TEAC and CAT
feedback

2023 Draft
survey
completed

Spring 2023

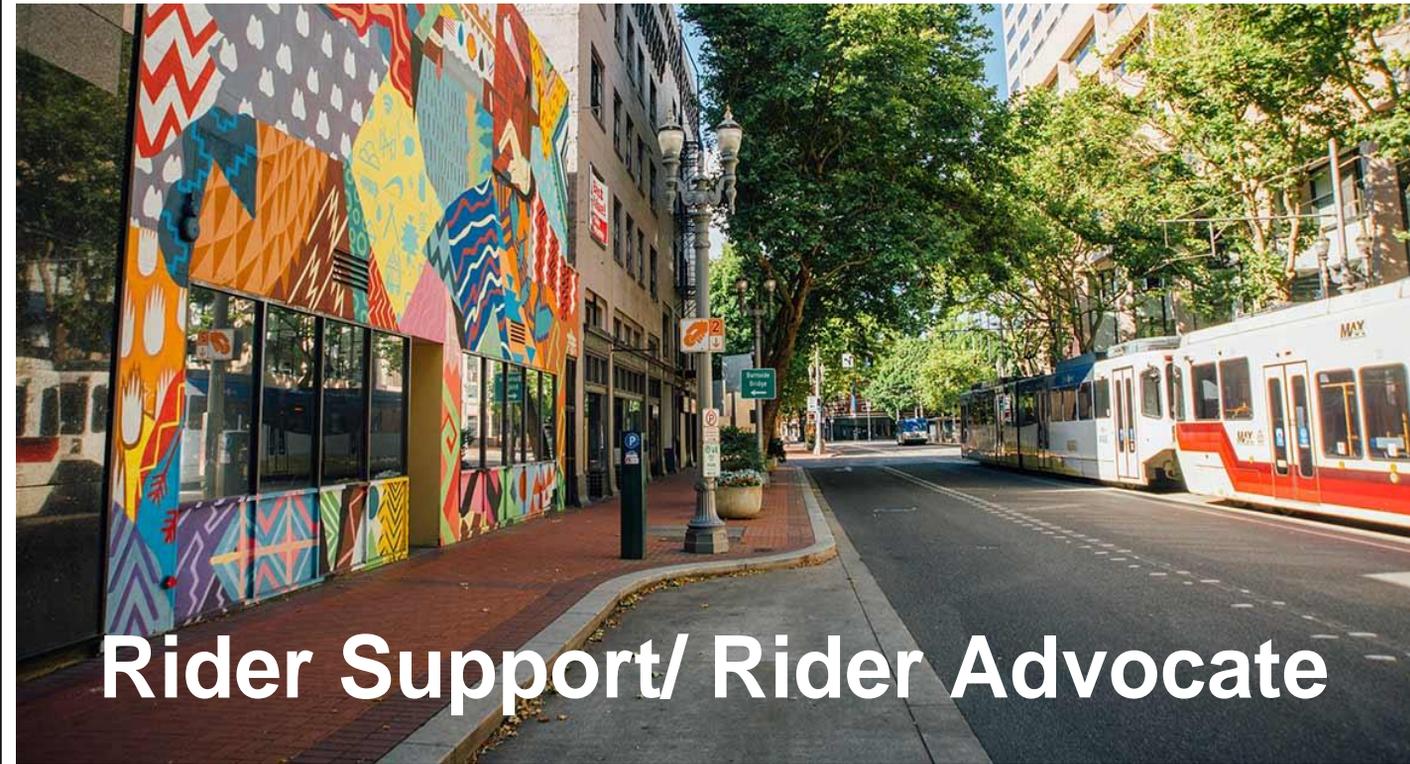
TEAC - Final
Review

Feedback

- **Fewer COVID-related questions.**
- **Support removing or revising COVID specific questions. Survey the public about their level of concern/comfortability with the current state of the pandemic and public health concerns regarding TriMet ridership in general. (i.e. Monkey Pox, Flu, etc.)**
- **It's long - for clients that rely on TriMet that may have Severe Persistent Mental Illnesses**
 - could the survey be something that clinicians would do with clients online? Some issues like time it would take to fill it out during a client visit
 - May be able to call clients that use TriMet and do it over the phone
 - In the case that the survey is emailed or mailed to someone, would they take time to fill it out after seeing it's length.
 - The survey is perfect for those who have the time and capability of filling it out!
- **Too long...it would be good to capture bus/max lines and stops most frequently use by survey respondents.**

Discussion

- Where could we shorten the survey?
- What is missing?
- What are the “must haves” for the survey?
- What are your thoughts about engaging communities to take the survey in the spring of 2023?



Rider Support/ Rider Advocate

Initiative 2.5



Homework

- Review job descriptions
- Compare and contrast
- Be ready in October with suggestions for SRT

Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.

General Information

- Customer Service 503-238-7433 (503 -238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at Comments@trimet.org
- Comments for Reimagine Public Safety Committee
reimaginepublicsafety@trimet.org or voicemail 503-962-7686

Questions?

Website:

trimet.org/publicsafety

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686